Vision
Case Study

LOGISTICS UK



Biffa cleans up compliance with Vision

Summary

Biffa operates in waste management and transport logistics, running over 4000 HGVs, across more than 140 operating centres. Biffa first implemented Logistics UK's Vision compliance platform over twelve years ago and it provides the business with a consistent, transparent system for managing driver, vehicle and tachograph compliance nationally, across both established and newly acquired sites.

The Challenge

As a diverse organisation with multiple legal entities, a history of acquisitions and mergers, and operations governed by different drivers' hours regimes, including both EU and GB Domestic Rules; Biffa had sought an opportunity to maintain a consistent and effective approach to tachograph compliance management that would provide a solution capable of managing such complexities. To allow for this we required a single, standardised platform that was straightforward to use, would be accessible to our transport management teams, and capable of providing clear oversight across the business.

Nine years have passed since being integrated into Biffa, and it is pleasing to confirm that Vision has provided that solution.

The digital platform has enabled our nominated Transport Managers to access compliance information easily, while also delivering the transparency, audit trail, and reporting capabilities required to support effective governance and compliance monitoring across the organisation.

Biffa

20/20 Vision

- Greater fleet visibility
- Consistent reporting across depots
- Proactive compliance management
- Simpler onboarding for acquisitions
- Ease of use for depot teams
- Confidence through expert support

The Solution

Vision was rolled out through a structured implementation programme including remote training recorded sessions that Biffa continues to use for new transport managers. The platform standardised reporting, improved visibility and enabled monitoring of infringements and missing mileage. With tailored reports, live data and responsive account management, Vision helps Biffa manage compliance proactively and consistently.

Real World Impact

Vision has helped Biffa create a more consistent and transparent compliance culture across its fleet and 140+ operating centres. Depots now work from the same platform and reporting structure, which makes it easier to compare performance, identify trends and audit consistently.

Biffa uses Vision's dashboards during monthly calls to review infringement rates, vehicle unit downloads, any repeat infringements and missing mileage. With live, accessible data, conversations are focused and action-orientated. Where queries are identified, the audit team can intervene early.

Vision has also reduced administrative complexity through scheduled and tailored reporting. This gives Biffa flexibility to use the system in a way that fits its own reporting processes. The platform also allows data to be extracted and presented in a clear format which improves operational understanding, especially among senior managers who may not be involved in compliance on a day-to-day basis.

The system streamlines Biffa's business acquisitions by providing a consistent platform, enabling training and facilitating benchmarking against wider company averages.

Dedicated account management, tailored presentations and access to Logistics UK's Member Advice Centre also provide Biffa with reassurance when operational or legislative questions arise. For Biffa, Vision is not only a compliance platform; it is a trusted part of the wider support framework that helps the business maintain confidence in its driver and vehicle compliance.

"Vision has been invaluable, ensuring we stay on top of our compliance reporting, presenting data in a clear to understand way. For staff, whether new or established, the ease of use of the platform is its biggest strength. We recommend the platform for any businesses looking to transform their compliance reporting."

Mark Forster
Fleet Policy, Compliance & Engagement Manager
Biffa

About

Biffa works within the waste management and transport logistics sector, providing collections, recycling and disposable services to local authorities and industrial and commercial clients across the UK. It operates 4,500 assets with over 140 operating centres.

What is Vision?

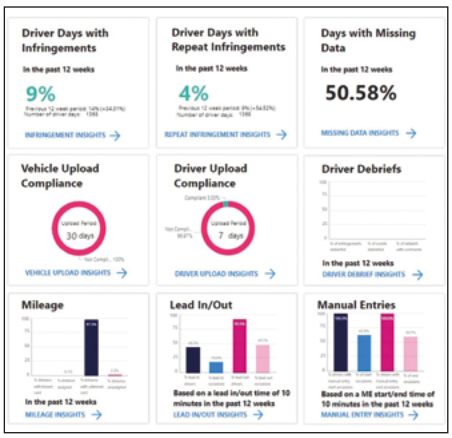
Logistics UK's compliance software, built for flexibility, precision, and seamless scalability. Vision keeps you ahead of compliance trends with data driven insights, tailored KPIs and human-led support.



BY LOGISTICS UK

T: 01892 552377* • E: tachosupport@logistics.org.uk
W: https://logistics.org.uk/vision





T: 01892 526171* www.logistics.org.uk

Logistics UK is a trading name of Freight Transport Association Limited
Registered office: 5 Lonsdale Gardens, Tunbridge Wells, Kent TN1 1NU
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