



METROPOLITAN
POLICE

LOGISTICS UK

Member Briefing Webinar

Transport Professionals Talk

21st February 2024



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Inspector
Commercial Vehicle Unit
MET Police



LOGISTICS UK

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*Calls may be recorded for training purposes

Webinar House Rules

- Please keep your microphone/telephone **muted**.
- The webinar will be recorded.
- The webinar will be available on the Logistics UK website.
- We won't be able to deal with technical issues during the webinar.

Questions?

Please use the question box to ask any questions throughout the webinar.

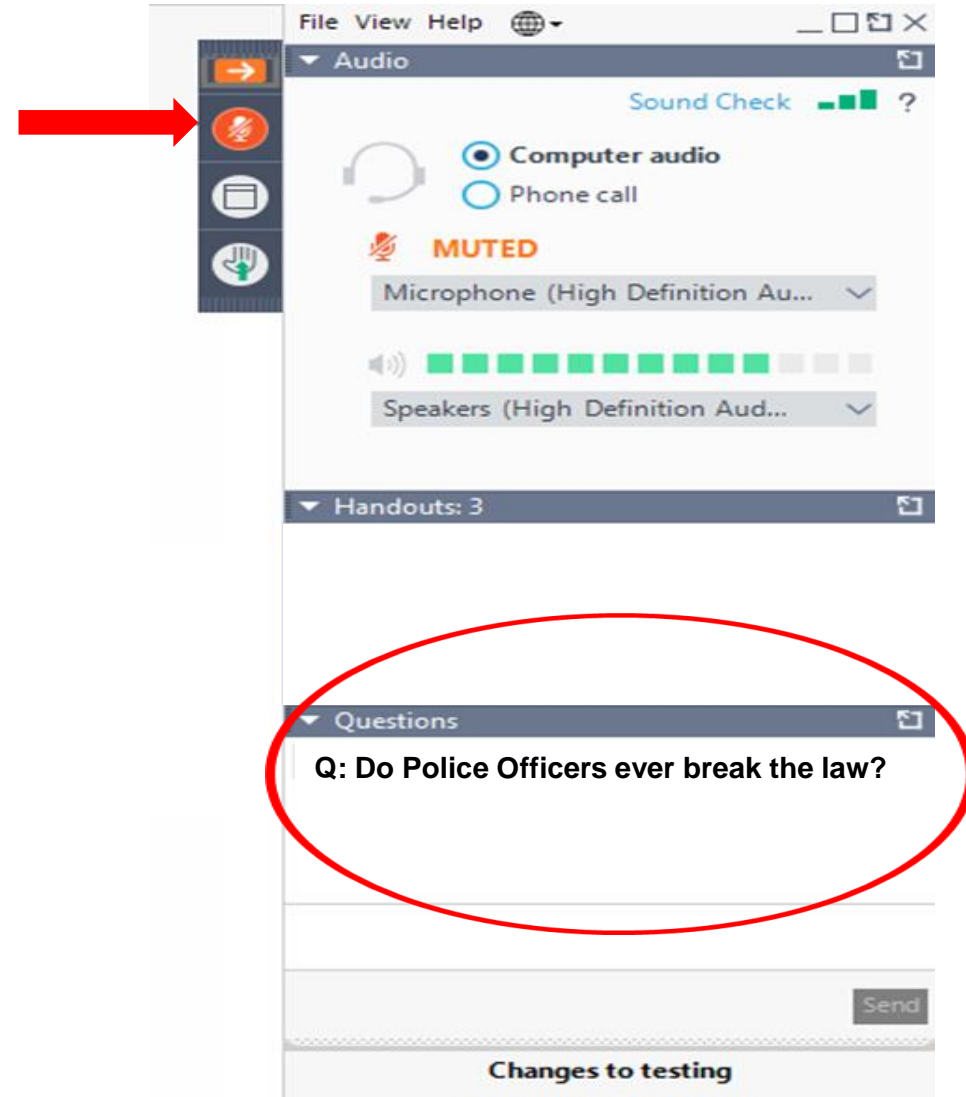
Unanswered questions and answers will be available to view on the Logistics UK website.

Introduction – How to ask questions

LOGISTICS UK



Ensure this
shows as
Muted





METROPOLITAN POLICE

**Roads & Transport Policing Command
Commercial Vehicle Unit**

Toolbox Talk

In proud working partnership with

LOGISTICS UK

Who we are



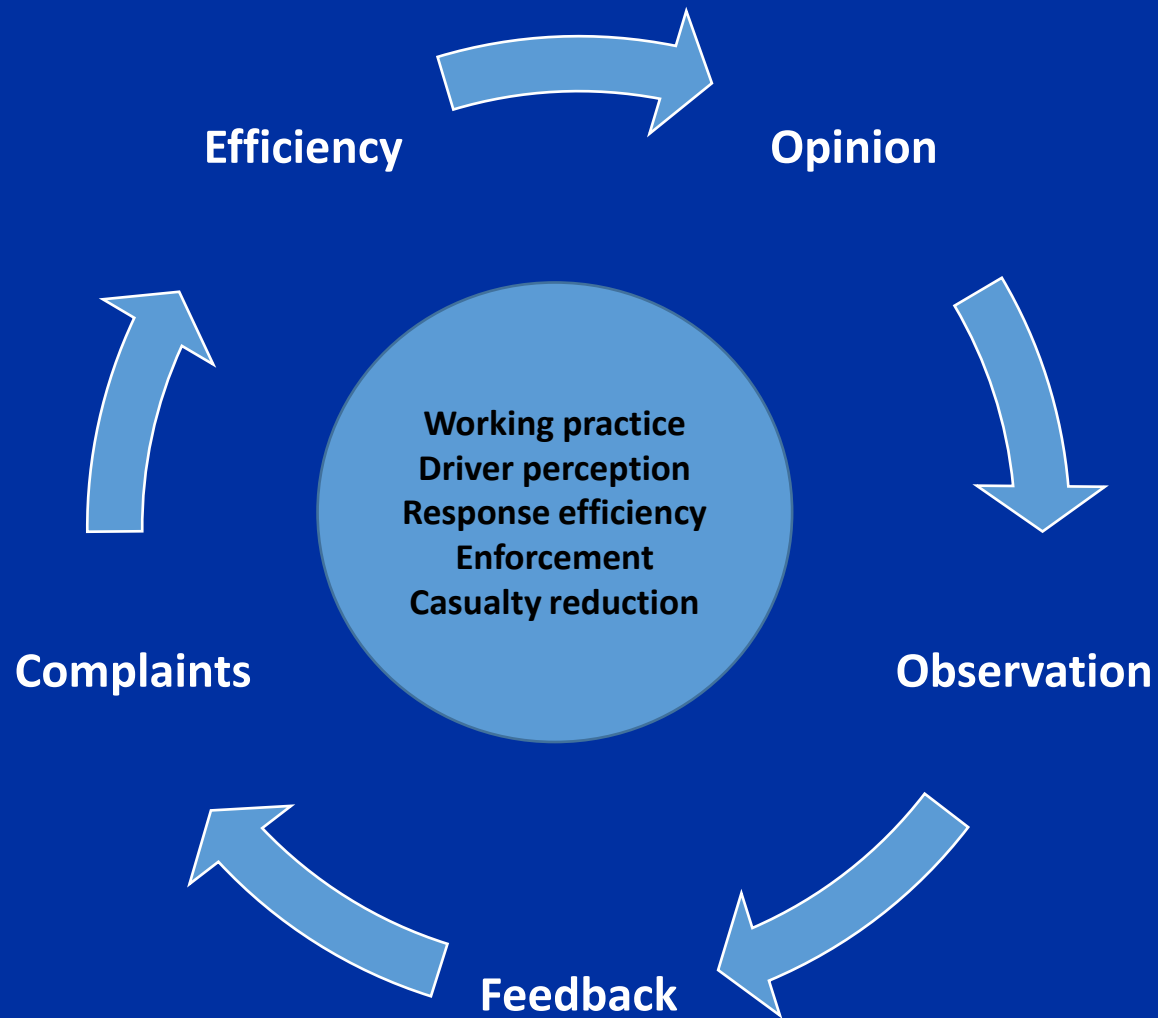
**METROPOLITAN
POLICE**

Largest dedicated commercial vehicle unit in Europe

Only unit in UK providing 24/7/365 capability

6 Bases – 68 Officers

2019 Review of CVU delivery



- Spoke to drivers at compliance checks & collisions.
- Observed established CVU working practices.
- Examined industry media and forums.
- Reviewed CVU complaints.

Overwhelming Response from drivers & industry professionals.....

Entirely negative; drivers felt targeted, victimised, not acknowledged as professional and de-humanised.

My mission

“My team & I will work in partnership with the transport & haulage industry to make Britain’s roads the safest for everyone using them.”



Inspector Rik Wenham.
Commercial Vehicle Unit.

Delivering safety through engagement

The Toolbox Talk



**METROPOLITAN
POLICE**

**Roads & Transport Policing Command
Commercial Vehicle Unit**

TOOLBOX TALK

- Overview the Commercial Vehicle Unit & bust a few myths
- What to expect at a roadside compliance stop check.
- Collision response, our response, drivers rights. No surprises.
- Vulnerable road users, who they are & why they are at there highest risk of death, or injury. What you can do to reduce conflict.
- “Fatal 4” driver offences, what they are & the consequences.
- Loads & load security. Including case studies.
- Bridge Strikes.
- Suicide on the roads awareness.
- Driver wellbeing & welfare.
- Ongoing engagement and education.

The launch of the toolbox talk

Launched at the Road Transport Expo 2022

Initial vision was for delivery to London based drivers predominantly within the construction and waste industry

Bookings at RTX indicated that there was a significant national demand

Drivers and transport managers saw the potential to support the industry, reduce incidents and complaints

Drivers felt acknowledged as professionals !



The product

Delivered by uniformed CVU police officers

Customisable to your needs

Supported by a range of resources

Acknowledges

PROFESSIONALS

Whistle stop tour

Supports drivers well-being

Educates and empowers

Myth busting

The performance of the CVU is **not** measured by enforcement activity.

Contrary to popular belief CVU officers **do not** have ticket, or arrest quotas.

CVU performance is measured by the reduction of death, or serious injury as a result of collisions with commercial vehicles.



WRONG

Roadside compliance checks

- This section will give a no surprises insight into a CVU road check.
- What is checked, and how it is recorded.



Recording road checks

Where the details of a stop are recorded.

How long a driver needs to retain the form.

Why the form needs to be retained by the driver.

METROPOLITAN POLICE		Roadside Check Form		11. Result of check	
Commercial Vehicle Unit www.met.police.uk		Driving and rest time		<input type="checkbox"/> Further enquiries <input type="checkbox"/> Report / fine <input type="checkbox"/> Warning <input type="checkbox"/> Prohibition of use <input checked="" type="checkbox"/> No infringement	
EU Regulations 561/2006 and 165/2014 AETR Agreement					
Place of roadside check					
13. Area Code Enforce Authority		13. Enforcement officer identity		1. Place of control - Location and road number	
01/Metropolitan Police		2366T		ROCHESTER WAY	
				2. Date: 30.11.2021	
				3. Time: 10:38	
Road type: National (Trunk) Road					
Vehicle					
4. Vehicle registration number		5. Vehicle type/group		Maximum permissible	
MA56RAB		R4N3T		32T	
6. Nationality		5. Trailer vehicle registration		6. Vehicle type/group	
GB		-		-	
Driver and operator					
7. Operator name					
HADLEY ACCESS LTD					
Operator Licence (UK) / Community					
OK1129631					
Licence					
Operator Licence Type					
R					
8. Driver name					
My Mark SISTERSON					
Date of birth					
10/12/1966					
Nationality					
Germany					
Address					
18 PINNACLE HILL BEXLEYHEATH DA07BAF					
Driver next number		Driver number		Driver Qualification Card Number	
DB06303167078602		SISTE812108MA8UP - 46		CPC EXP - 23/09/24	
Transport type					
<input checked="" type="checkbox"/> National carriage		<input checked="" type="checkbox"/> Carriage of goods		<input checked="" type="checkbox"/> Digital tachograph	
<input type="checkbox"/> International carriage		<input type="checkbox"/> Carriage of passengers		<input type="checkbox"/> Analogue tachograph	
Rule					
<input checked="" type="checkbox"/> EU Journey					
<input type="checkbox"/> AETR					
<input type="checkbox"/> National / other					
Period for which data have been analysed					
From: Date		Time		To: Date	
02/11/2021		00:01		30/11/2021	
				10:38	
				28	
				59960	
Offences - For offence codes see reverse of form					
EU/AETR Code		Sanction		Time(s) and date(s)	
NONE					
Use of vehicle prohibited until					
Time		Date		OR <input checked="" type="checkbox"/> No prohibition of use applied	
12. Comments					
Journey - Sidcup to Bexley					
Transport Type - Construction					
Load - Soil					
Vehicle make / model - Mercedes AROC AUTO					
IM1 - Registration plate - ADVISED on number plate correct spacing					
Driver medical awaits - Using section 58 of RTA exemption					
May be continued on page 2					
Data downloaded or charts taken from driver and/or vehicle					
Racelot driven for:		Number of printout		<input checked="" type="checkbox"/> Digital data from vehicle unit	
				<input checked="" type="checkbox"/> Digital data from driver card	
				<input type="checkbox"/> Other (specify above)	

What we check

Tyres

Dash warnings

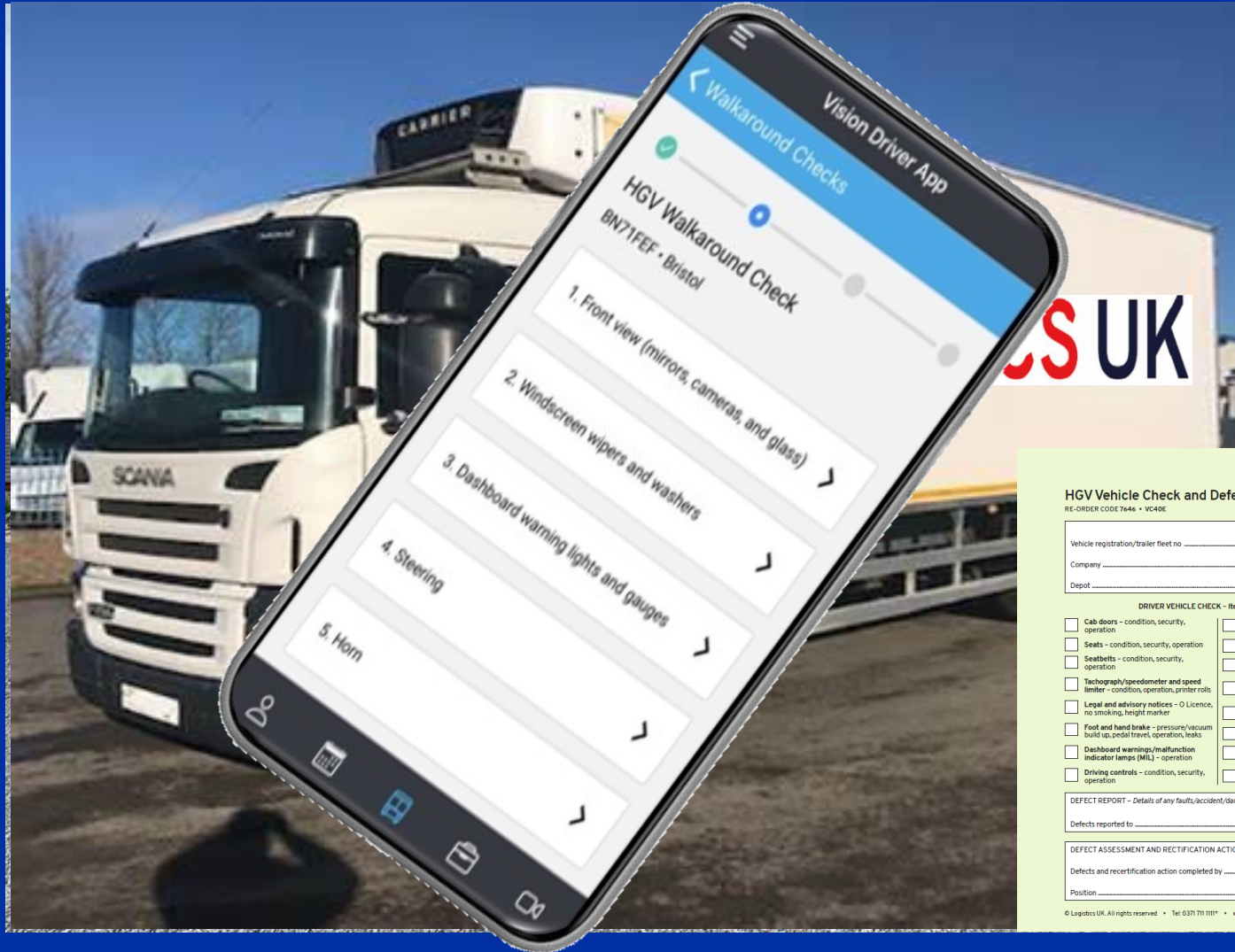
Glass & mirrors

Lights & lamps

Fluids & leaks

Load security

Bodywork



HGV Vehicle Check and Defect Report (triplicate) – Alternative Fuels **LOGISTICS UK**
RE-ORDER CODE 7646 • VC40E

Vehicle registration/trailer fleet no _____ Odometer reading _____ km/miles
Company _____ Date _____
Depot _____ Driver's name _____

DRIVER VEHICLE CHECK - Items to be checked by driver before and during driving				✓ = Serviceable	✗ = Defect	N/A = Not Applicable
<input type="checkbox"/> Cab doors - condition, security, operation	<input type="checkbox"/> Steering wheel and column - condition, security, operation	<input type="checkbox"/> Fluid levels and leaks - engine oil, powertrain coolant, fuel system, leaks	<input type="checkbox"/> Bodywork - condition, security			
<input type="checkbox"/> Seats - condition, security, operation	<input type="checkbox"/> Horn - operation	<input type="checkbox"/> Number plates - condition, security, illumination	<input type="checkbox"/> Load - security, height, width			
<input type="checkbox"/> Seatbelts - condition, security, operation	<input type="checkbox"/> Wipers/washers - condition, operation, fluid level	<input type="checkbox"/> ADAS and other sensors/switches - condition, security, operation	<input type="checkbox"/> Ancillary equipment and loading aids - condition, security, operation			
<input type="checkbox"/> Tachograph/speedometer and speed limiter - condition, operation, printer rolls	<input type="checkbox"/> View of road and to the sides - direct vision, obstructions, condition of glass	<input type="checkbox"/> Electrical wiring, battery and charge socket - condition, security, charge level	<input type="checkbox"/> Exhaust system - condition, security, emissions, adBlue level			
<input type="checkbox"/> Legal and advisory notices - O Licence, no smoking, height marker	<input type="checkbox"/> Mirrors/indirect vision devices - condition, security, operation	<input type="checkbox"/> Reflectors and reflective markings - condition, security	<input type="checkbox"/> Trailer landing legs - condition, security, operation			
<input type="checkbox"/> Foot and hand brake - pressure/vacuum build up, pedal travel, operation, leaks	<input type="checkbox"/> Brakes - leaks, operation	<input type="checkbox"/> Wheels and fixings - condition, security	<input type="checkbox"/> Trailer coupling - condition, security, operation			
<input type="checkbox"/> Dashboard warnings/malfunction indicator lamps (MIL) - operation	<input type="checkbox"/> All lamps - condition, security, operation	<input type="checkbox"/> Tyres - inflation, condition, wear	<input type="checkbox"/> Trailer air/electrical connections - condition, security, leaks			
<input type="checkbox"/> Driving controls - condition, security, operation	<input type="checkbox"/> Audible and visual warning devices - condition, security, operation	<input type="checkbox"/> Wings and spray suppression - condition, security	<input type="checkbox"/> Additional information - accident damage, irregularity/circumstances			

DEFECT REPORT - Details of any faults/accident/damage or irregularities noted should be entered below, if none enter 'Nil'

Defects reported to _____ Signature of driver _____

DEFECT ASSESSMENT AND RECTIFICATION ACTION TAKEN

Defects and rectification action completed by _____ Signature _____

Position _____ Date _____

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Fully customisable to your fleet & your walk around recording policy

Collision response

No surprises in police response

What road-side procedures will be carried out

Drivers legal rights at the scene of a collision



Collision response

Unless a driver fails alcohol, or drugs roadside testing drivers are not and cannot be arrested as “routine” just due to involvement in a collision, regardless how serious.



MYTH



Collision response



Collision response



We will make every effort to protect your driver from this.....

Vulnerable road users

Assists drivers to understand the most vulnerable road users and why sometimes cyclist use main carriageways or change course.

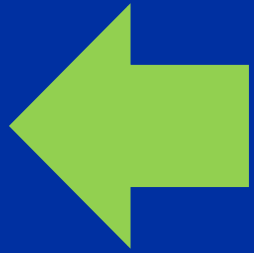
By creating mutual road respect, death and serious injury and the trauma associated with it will continue to fall.



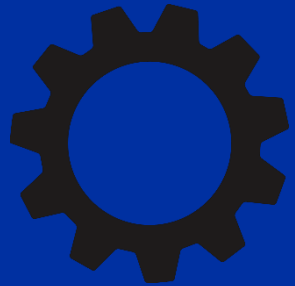
Vulnerable road users



Vulnerable road users – case study



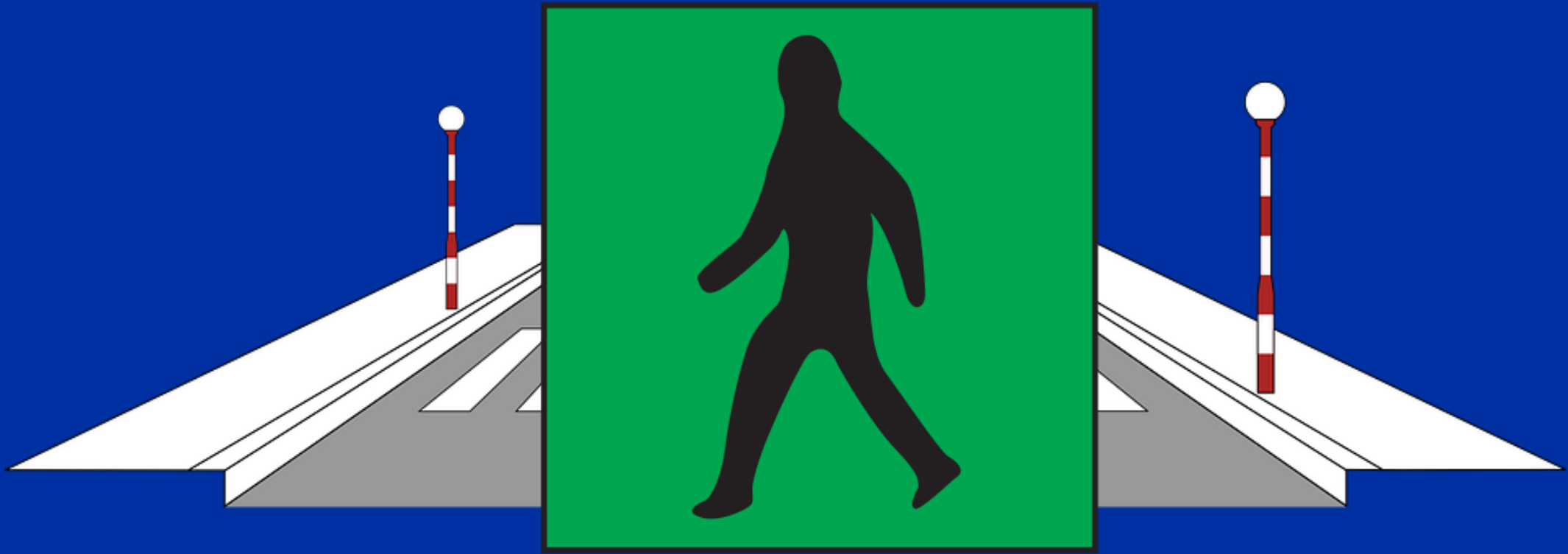
1.4 seconds before
pull away



Cyclist in high gear
unable to pull away



Vulnerable road users – pedestrians



Most pedestrian incidents occur at or near a crossing

Vulnerable road users – Power 2 wheels



Drivers & the law

Empowers drivers with a reminder of road traffic laws they *should* know

New legislation that is relevant to all drivers



Drivers & the law – FATAL 4



£100 to
£2,500



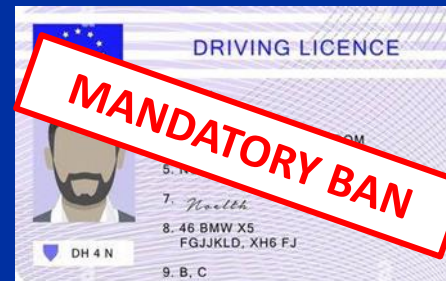
£100 to
£500



Unlimited
Fine



£200 to
£2,500



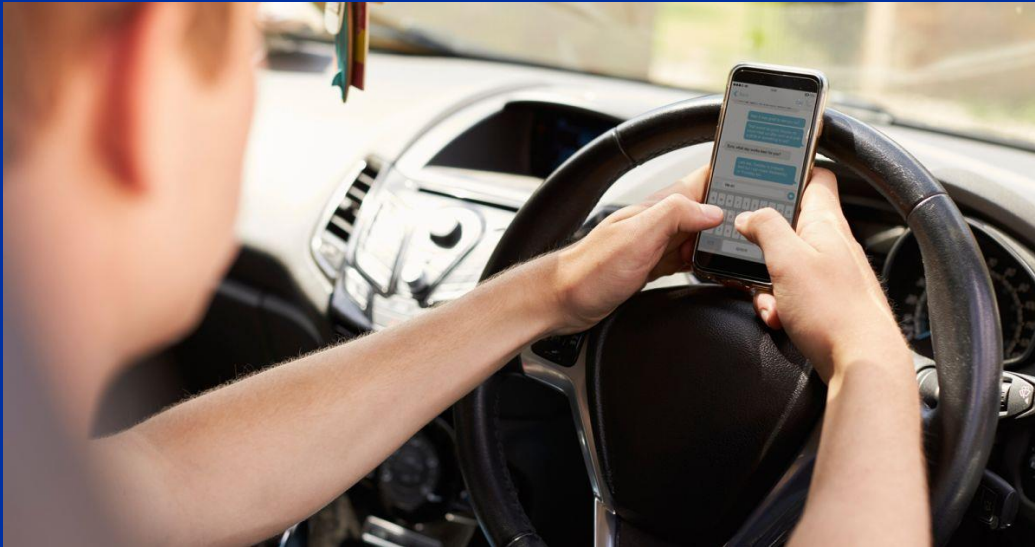
Drivers & the law – Mobile phones



Drivers & the law – Mobile phones



52mph to 0
0.3 SECONDS



Drivers & the law – New law

“Causing serious injury by careless driving”

PRE 2022

Serious life changing injury.

Careless driving

Max. 9 points
No disqualification

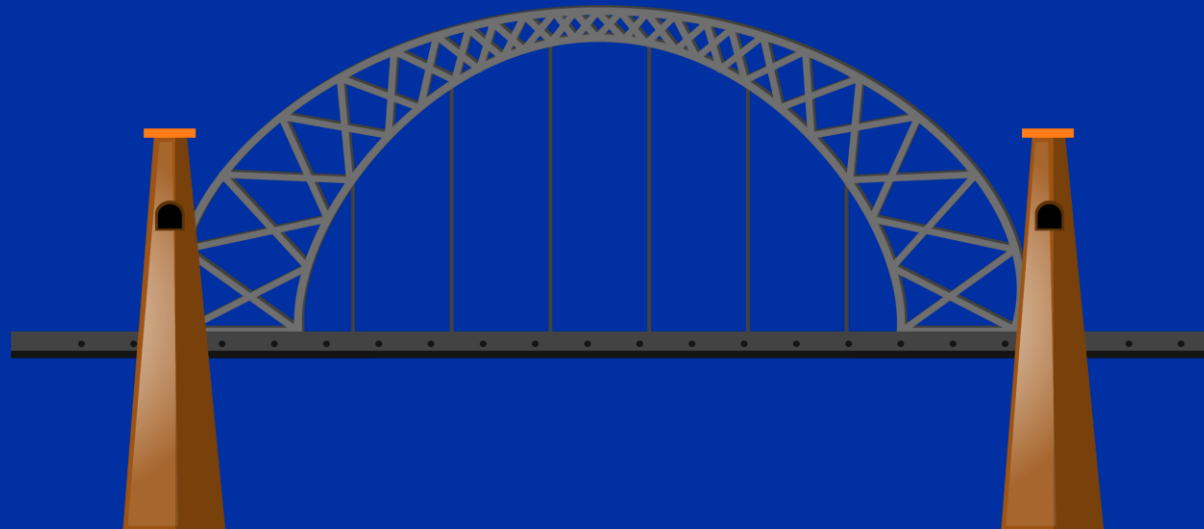


2022

Serious life changing injury.

Careless driving

Mandatory ban
Up to 2 years prison
Extended re-test



Load security & load safety

Steven Oscroft

HM Coroner – Prevention of future deaths notice



Load security & load safety



YOUR VEHICLE

YOUR LOAD

YOUR RESPONSIBILITY

YOUR LIVELYHOOD

YOUR FREEDOM !

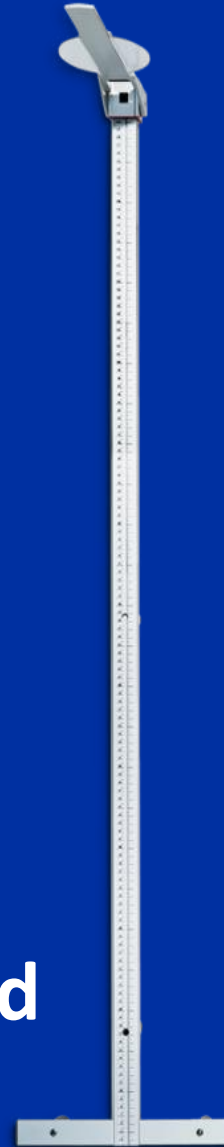
YOUR CONSCIENCE

Bridge strikes



Failure to adhere to road signs

Failure to measure load



Use of inappropriate
Sat Nav with no
programmable
parameters

Bridge strikes – Christmas Eve 2022

Compressed LPG
Driver off route
Failed to observe
signage
Failed to follow
emergency
procedure
Could it happen
here ???



Bridge strikes – Christmas Eve 2022



Bridge strikes – Christmas Eve 2022



41 DEAD (known)

**Over 100
seriously injured**

**Many staff from
hospital killed &
injured**

Bridge strikes



**Just leave this here a
minute !**



Suicide by truck



You are about to see the events leading up to a man taking his life using a loaded 32t tipper. There are no images of injury, but the events are clear.



HGV enabled suicide



This section covers the suicide of a male.

It is hard hitting and demonstrates the unseen risks, and those impossible to plan for.

There are no images of death or injury, and the video is clipped.

Also highlights the importance of in cab CCTV in early identification of incidents.

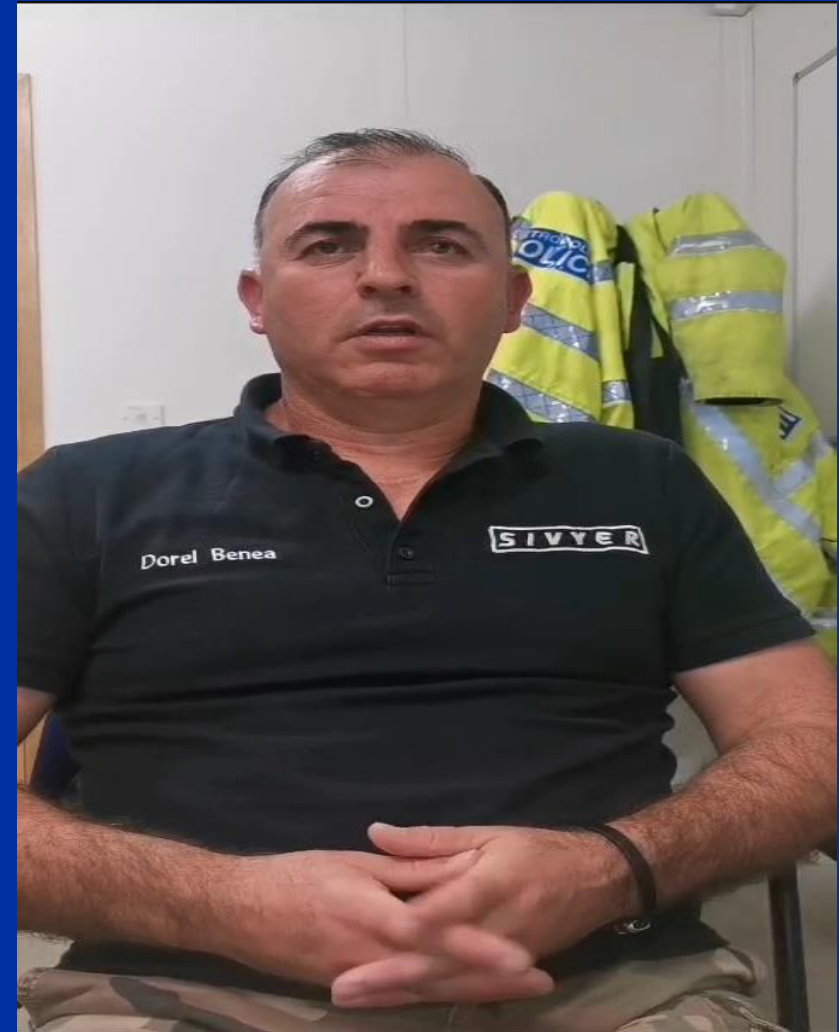
HGV enabled suicide



HGV enabled suicide

Part of an interview with the driver involved, when he was asked about his recollection of the incident.

The full interview is part of the toolbox talk.



HGV enabled suicide

Part of an interview with the driver involved, when he was asked how he felt immediately.



HGV enabled suicide

Part of an interview with the driver involved, when he was asked what he thought when the police arrived.

“Will I be arrested ?”

Critical witness **NOT** a suspect.



Crisis on road network...or lost ?

If you see someone on the roads that you think needs assistance, they may look distressed, upset, frantic, they may not, just in that place, at that time and it doesn't feel right.

Call 999 and explain your concerns.

**YOU WILL NEVER BE CRITISISED &
MAY SAVE A LIFE**

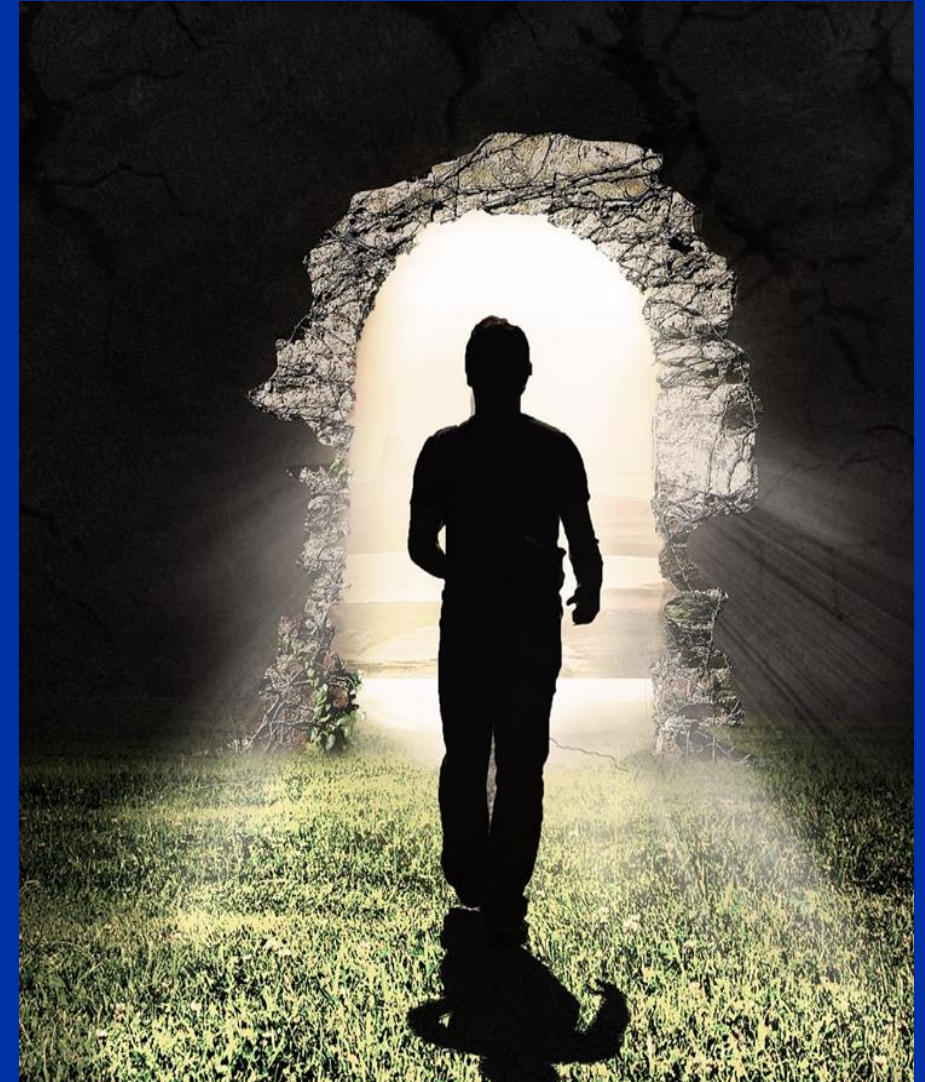


Driver wellness and well being

Acknowledging the cab of a lorry can be a solitary and lonely place.

Advice and signposting for support.

Reassurance around employee assistance programs.



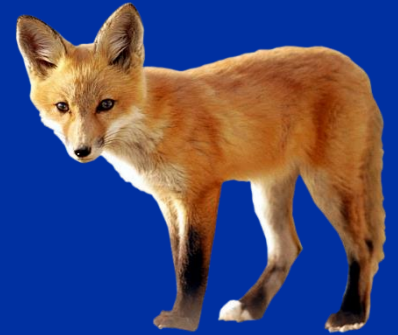
Driver wellness and well being

There is no shame in admitting you need help !

Self medicating with drugs, or alcohol should be avoided as a way to deal with stress.



Even something as everyday as hitting, or seeing a run over animal may be *that* trigger point for you personally.



Mental Health First Aiders are trained members of staff that can provide support and advice. They **CANNOT** report you for seeking assistance and can only escalate if you threaten your own or others lives.

SHOUT 85258



24/7/365 – Completely FREE.

Won't show on bill and can be deleted.

Will never call, refer to other agencies (unless life at risk)

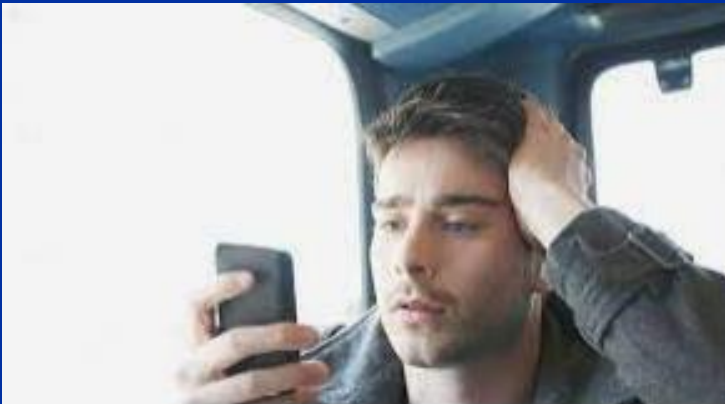
All advice overseen by a clinical professional.

70,000,000 Text messages exchanged.

43% of users have never sought help from other sources.

Perfect for the industry.

Is it a driver texting on a 45 minute mandatory break, or is it someone in crisis reaching out ?



Industry engagement



55,000+ drivers so far
and rising

Supported by booklet
that can act as
reminder



Educating the next generation



Blind spot awareness and education

Community



COME FOR A BREW WITH THE CVU

Meet the officers from the Commercial Vehicle Unit

THIS EVENT WILL BE HELD ON

WEDNESDAY 26 APRIL, 2023

08:00AM - 18:00PM

M25 THURROCK SERVICES

FREE JOIN



Ask any question, bust a few myths & see how we support our transport professionals

Female drivers especially welcome, come & tell us your experiences & how we can work to make the industry safer for everyone

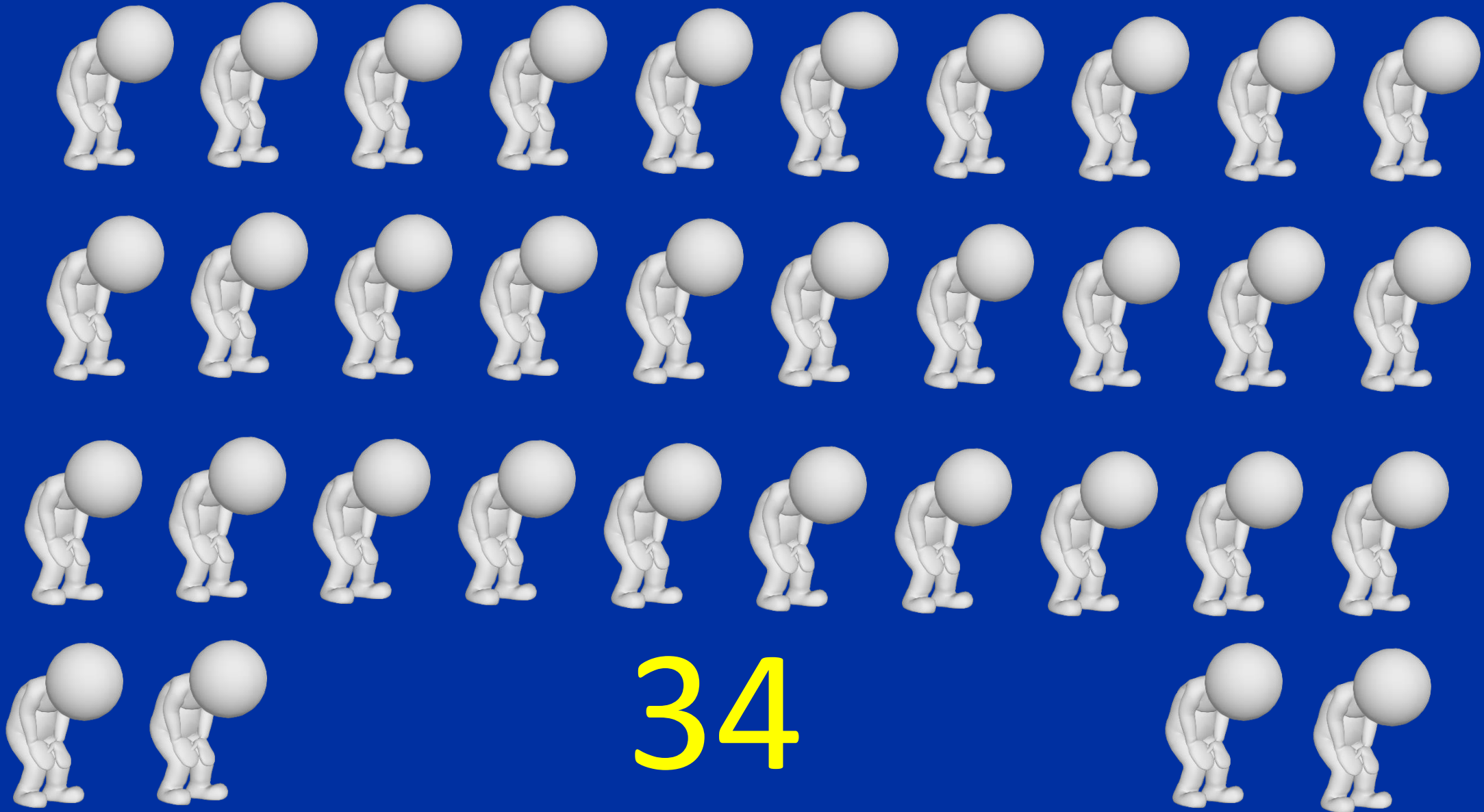
Look at, sit on take pictures of the equipment we use daily

Test your skills with the reaction tester

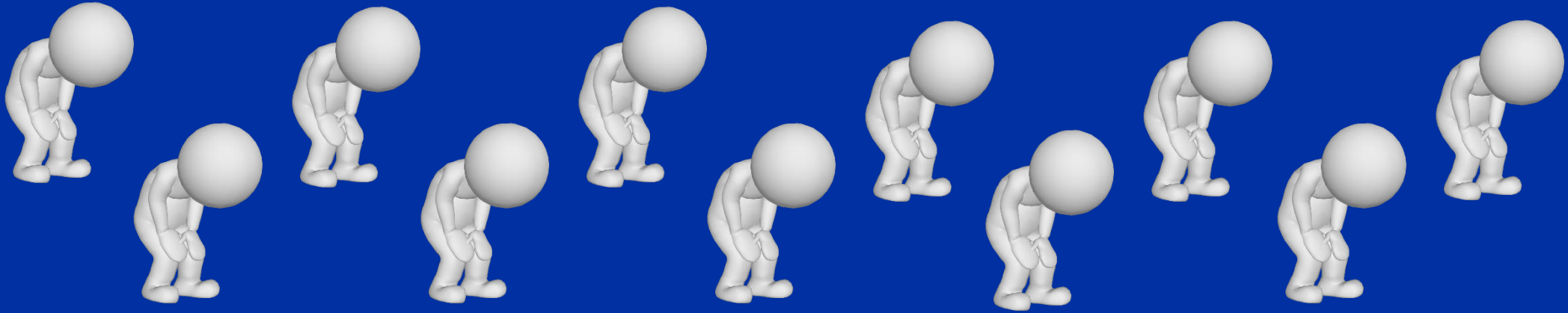
moto



Does it have an effect? – 2019 Fatalities



Does it have an effect? – 2022 Fatalities



11

-64%

HOW MUCH ?



The Metropolitan Police CVU Toolbox Talk is FREE of charge.

We need a comfortable training room with AV facilities and no interruptions.

We can flex to meet timings to suit your business need.

Commercial-Vehicles@met.police.uk

Upcoming activities and events

LOGISTICS UK

Forums and working groups

- Environment Working Group: 22nd Feb
- Engineering Forums: 22nd Feb – 5th Mar
- Waste Forum: 5th Mar
- Utilities Service Working Group: 14th Mar

<https://logistics.org.uk/membership/logisticsuk-councils>

Member briefing webinar

- Keeping your vehicles compliant: 20th Mar

<https://logistics.org.uk/memberbriefings24>

Events

- Supply Chain Resilience Annual Business Conference: 20th Mar

<https://logistics.org.uk/executivemembership/events-and-networking/events/our-events/supply-chain-resilience>

- Decarbonisation Solutions Forum: 18th Apr

<https://logistics.org.uk/events/currently-live/decarbonisation-solutions-forum>



- Member advice centre.
- E-News and Logistics magazine.
- Operator Licence Compliance Information Service (OLCIS).
- Training – Driver CPC, Transport Manager, Vehicle inspection.
- Consultancy and Audits.
- Vehicle Inspections.
- Shop.
- Logistics UK Vision - Drivers hours and working time monitoring.


magazine

Logistics

LOGISTICS UK

NewsFeatureseNewsCompliance

Rollout of EV chargers ramped up and consultation launched on planning rights for EV chargers



New measures to support electric vehicle drivers from the government's Plan for Drivers were launched last week, including grants for schools, cash for councils and new proposals to boost chargepoint numbers.

The Department for Levelling Up, Housing and Communities (DLUHC) has this week also launched a new consultation looking at changes to a number of permitted development rights (PDRs) including regulations around electric vehicle (EV) chargepoints.

[READ THE FULL ARTICLE >>](#)

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