LOGISTICS UK

Driving Licence Verification Services

Provided by TTC

Over 1 million checks a year

Driving Licence Verification Services

Why do operators need to check drivers' licences?

The legal minimum requirement in the UK is for the driver of a vehicle to hold a full and valid driving licence for that vehicle category and for a vocational driver a valid Certificate of Professional Competence. If this driver is an employee or contractor and driving on company time, for business purposes, employers have a duty of care to ensure that the employee acts within the law. This means having a robust procedure and audit trail for driver licence checks.

This duty of care extends to full and part time staff, as well as any temporary drivers and contractors and covers all vehicles driven including heavy goods vehicles, vans and cars (even if the vehicle is their own, but driven for business purposes, on company time).

What could happen if these checks are not carried out correctly?

There is a range of legislation that covers the need for checking your drivers' licences which include the Health and Safety at Work Act, the Immigration, Asylum and Nationality Act 2006, the Corporate Manslaughter Act and the Road Traffic Act 1988. Failing to comply with these laws can lead to fines and, in the worst case, the loss of your operator licence and even imprisonment.

Our Driving Licence Verification service has been developed by TTC (formerly Licence Bureau). With over 1,000,000 licence checks each year, TTC's integrated technology platform Continuum, supports organisations with automated driving licence verification, ensuring compliance and helping members to identify issues quickly.

Integration with our Vision platform also makes licence check information and alerts viewable from each driver's tachograph record.

Driving Licence Verification Services

Our automated Driving Licence Verification Service provides fast and accurate licence check information for drivers including:

Fully digital, GDPR e-Declaration process with direct links to DVLA and DVANI databases.

Seamless service with results in seconds; supported by AI licence scan technology.

'Ghost' DVLA record checks for non-UK licence holders.

Comprehensive licence checks including vehicle categories, Driver Qualification Cards (CPC), Driver (Tachograph) Cards, offences and endorsements.

Automated and configurable Permit to Drive, licence check schedules and licence renewal reminders.

Anytime access to driver information and real-time reports.

In addition to driving licence checks the following services are available to members via TTC's Continuum platform:

Grey Fleet Management - owner driver vehicle document checks

Driver Risk Assessments - online risk assessments and eLearning

• **Manage compliance**

• **Reduce business risk**

• **Save time and resource**

• **Gain peace of mind**

Pimlico plumbed into Logistics UK's Driving Licence Verification Service

Longstanding Logistics UK member Pimlico Plumbers are the country's largest independent plumbing and service company, wholly based within Greater and Central London. They take pride in providing excellent, no-nonsense service at great value.

This can only be delivered through their fleet of vehicles navigating the streets of the capital 24 hours a day from their riverside headquarters in Lambeth. All of Pimlico's vans are fitted with trackers, ensuring the large operations team can simultaneously monitor the location of its drivers, which is crucial in providing a premium service to a long list of clients within an hour of callout. Operating a large number of vehicles and drivers in London, not to mention providing service of the highest quality, is a constant challenge.

Therefore, Pimlico need a proven approach to ensure all its workforce of almost 300 engineers are compliant when covering a collective annual mileage in excess of 260,000 miles.

This is where the Logistics UK Driving Licence Verification Service delivered by TTC comes in. Pimlico uses TTC's online Continuum to manage its licence checks time and cost effectively. As all vans are permanently kept by their drivers, licence checking is essential to ensure that they are eligible to drive within the busy confines of London, where it's easy to quickly acquire penalty points. At the heart of Pimlico's operations speed and efficiency, so leaving its licence checking to TTC's easy-to-use platform Continuum is a no-brainer, as it quickly and continuously analyses any changes in its drivers' details, to ensure compliance with its legal and duty of care obligations, while enabling their tradespeople to focus fully on the job in hand.

An ever-expanding list of clients has inevitably necessitated a demanding recruitment drive in London, meaning licence checks for new engineers will be quickly carried out via Continuum. Alongside Pimlico Plumbers' core offer of specialist work in plumbing, heating and carpentry, this dedicated work cannot be undertaken without specialist equipment. Therefore, using Continuum to monitor that their fleet of drivers can safely operate vehicles that are equipped with potentially hazardous materials, gives Pimlico something they provide to their customers on a daily basis – peace of mind.

George Lusham, Transport Manager at Pimlico Plumbers, said "Continuum is an extremely useful platform that helps us to ensure our drivers are compliant. Our reputation is built on the quick and proficient service delivered by our engineers, and with Logistics UK and TTC's easy-to-use licence verification service, we can focus on providing our clients with the high-quality work they can depend upon."

⚠ Risk Assessments

Every year, on average 1,700 people will lose their lives and another 27,000 people will receive a life changing serious injury because of a road traffic collision, up to a third of which occur when they are travelling for work. Typically, 95% of all collisions are due to human error, often due to lack of effective observation resulting in ill-informed decisions.

Optional online driver risk assessments identify individual driver's area of risk and mitigate via the provision of accessible, time efficient, risk specific online learning,

This preventative approach aims to ensure all drivers and their employers are armed with the appropriate knowledge and information to be as safe as possible.

A short, online risk assessment delivered via TTC's Continuum platform identifies where drivers present greater risk based on:

Driver information: age, mileage, driving style, fatigue, eyesight, use of phone, fitness to drive

Driving history: years licence held, experience at work, penalty points, hours of driving

Vehicle & environment: type of vehicle, driving environment

Driver knowledge: Highway Code, motoring matters and hazard perception

Driver risk scoring is weighted appropriately to identify areas of highest risk. The scoring standards have been informed by three decades of experience in delivering driving learning and development, attending and investigating the causes of road traffic collisions and is supported by academic evidence and government statistics.

Benefits

Risk assessments create a profile for each driver and serves appropriate online microlearning.

Easy for drivers - 40-point risk assessment, including a hazard perception assessment specifically for the driver's vehicle category and completed online in less than 20 minutes

Highly accurate driver profile – questions tailored to the individual and specific vehicle driven for work

Relevant, targeted online microlearning – market leading algorithms power each assessment identifying and automating delivery of eLearning tailored to each driver's requirements

Greater insight via telematics integration – enhanced view of driver risk and trends to manage on-road behaviour

Demonstrates corporate responsibility - auditable view of steps taken to identify and manage individual driver risk

Grey Fleet Management

There are an estimated 14 million grey fleet vehicles on UK roads. If just one in three businesses regularly checking their grey fleet has appropriate insurance, tax and MOT, TTC's recent research suggests, this means more than 9 million grey fleet drivers are not routinely compliance checked.

In addition, one in five grey fleet checks currently processed by TTC result in failure. Nine in 10 of these failures occur due to lack of appropriate insurance cover for driving private vehicles for work purposes.

Grey fleet checks ensure Logistics UK members meet legal and duty of care obligations for any driver in their organisation who uses their own vehicle to travel for business.

Benefits

Peace of mind, knowing that vehicles are legal and roadworthy – near instant result on Vehicle Tax, MOT and insurance

Fast, easy vehicle upload – using latest tech to add vehicles via Continuum via most devices

Insurance verification – 1 in 5 vehicles checked aren't covered for business use

Increased efficiency – automates vehicle checks, using latest AI to validate insurance

Time saving - removes manual checks and provides automated manager alerts, reminders and MOT advisories

Vision Integration

Vision is Logistics UK's powerful platform allowing users to manage driver and fleet compliance via a single portal.

Born from decades of experience, Vision has been specifically designed to incorporate insights from Licence Verification, Tachograph Analysis, Vehicle Inspection Service (VIS), Training, Audits and Standards, PCN and more

TTC's Continuum platform is the only driving licence verification service that integrates with Vision.

As a Logistics UK member, when you subscribe to TTC's driver licence verification services, your Vision account can be configured to display all driving licence and DQC verification results, providing automated alerts to help you to react more quickly to specific driving licence compliance issues.

"We were looking for a provider that would improve our GDPR compliance, streamline our licence checking processes, and ensure that we maintain our commitment to our Earned Recognition status. Utilising TTC as our Licence Check provider was an obvious choice, especially with the way it integrates with our existing online Driver Management platform. The positive feedback that I have had from our teams across the business reinforces this decision."

Scott Langham,
National Compliance Manager, Warburtons

Join over 430,000 registered drivers and 1 million vehicles and assets already benefiting from Vision – call 03717 11 22 22 or visit www.logistics.org.uk/vision

Vision licence check alerts
See licence check and other alerts from the Continuum platform on the Vision home screen
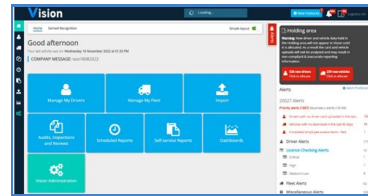

Licence check icon
Users will see the licence icon in Manage My Drivers if they are subscribed to TTC's Driving Licence Verification Service, if the driver's tachograph is managed via Vision and the driver has undertaken a licence check via TTC's Continuum platform
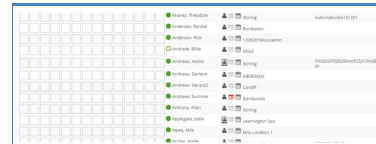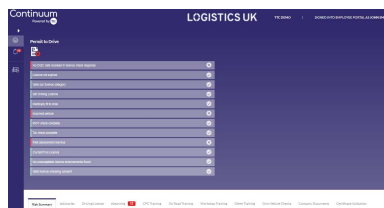

Vision driver profile
View licence categories, endorsements, CPC and driver alerts/tasks from the driver's Vision profile.
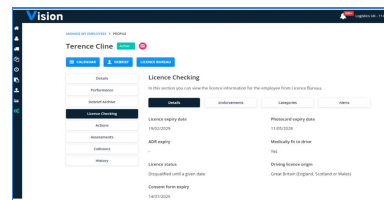
TTC Continuum profile
Click on the TTC button on the Vision dashboard to view driver profiles in Continuum

T: 01892 526171*
www.logistics.org.uk