

Coronavirus Logistics Impact Survey: 27 March 2020

FTA's weekly Coronavirus Logistics Impact Survey focuses on identifying how operators and purchasers of logistics transport services are dealing with the coronavirus pandemic.

This second survey, conducted between 24 and 26 March 2020, had **425** respondents spanning over **18** sectors in the UK – **37%** were small businesses with less than 50 employees, while **over one-third** were large businesses with more than 250 staff. The majority (**94%**) were concerned with domestic trade while around **a third** were also involved in importing and/or exporting. **60%** were operators of logistics transport services, with just **under one-third** being both operators and users of logistics transport services.

What changes have the majority of organisations implemented?

Index (change – compared to last week)

79.1 (+16.8) Remote working from home to avoid human contact

76.7 (+17.9) Cut back on training

71.2 (+12.9) Texible working arrangements

57.8 (+22.8) Scaled back or suspended operations

57.0 (+30.8) Re-scheduled maintenance programmes

45.7 (+15.1) **↑** Cut overtime

41.9 (+19.6) ↑ Stood staff down for a period

29.6 (+2.2) Staff health screenings

29.0 (+11.1) Found alternative suppliers/sourcing

27.8 (+10.7) **frozen pay**

50 Not yet implemented (or less likely to be)

27.2 (+ 2.5) Unpaid leave/holiday

25.8 (+9.2) Taken work back in-house

23.4 (+ 7.8) Diversified the business

21.2 (+ 6.4) Compulsory paid holidays

21.1 (+ 1.5) Increased overtime

21.0 (+9.1) Undertaken deliveries during normally

restricted times

16.7 (+ 6.0) **↑** Reduced pay

15.0 (+ 3.6) ↑ Increased number of shifts

12.1 (+ 0.6) ↑ Made redundancies

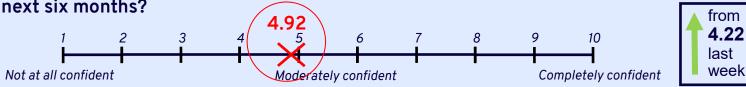
Drivers in self-isolation due to coronavirus:

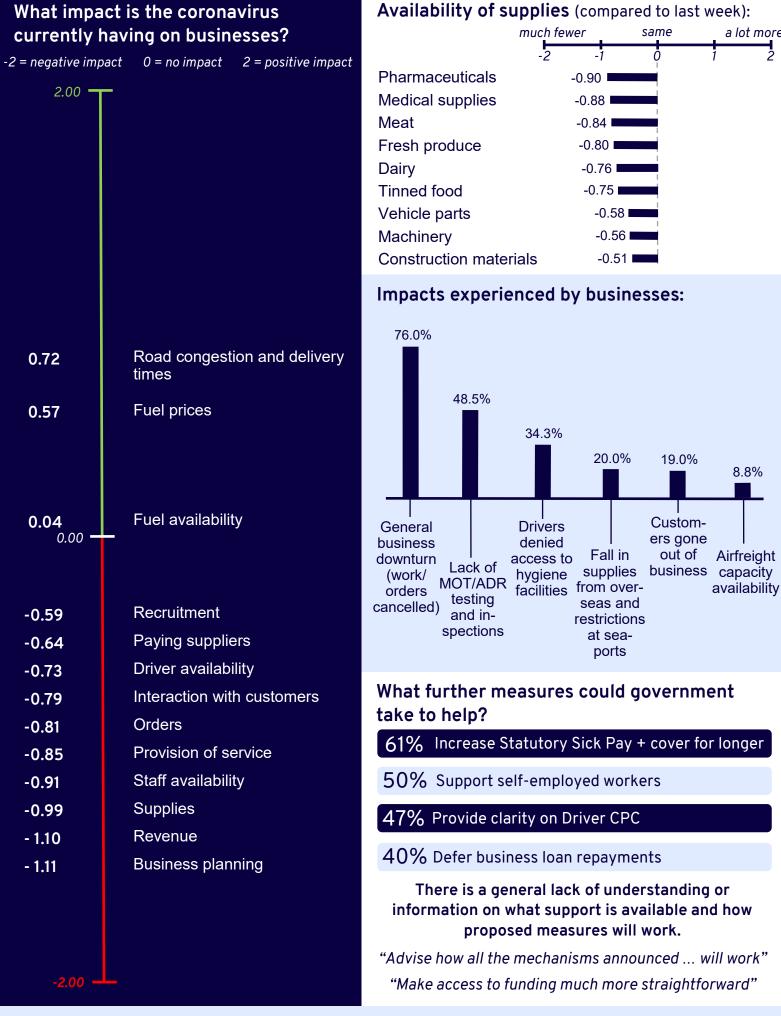


Measures in place to deal with coronavirus' impact:

	Handwashing/hygiene facilities as per national recommendations				er (94	%	
	Reducing face-to-face contact with customers/suppliers				Ç	939	%	
	Reducing face-to-face contact with employees				92%			
	Additional hygiene processes				33	%		
	Emergency of plan	communica	ation	769	%			
	Business cor plan	70)%					
	Sick leave policy		65%	6				
	Increased vehicle/ facility cleaning		65%	6				
	Adequate insurance	40%						

How confident do businesses feel about the business outlook for their company in the next six months?





These results were collected between 24 and 26 March 2020 from answers provided by logistics businesses in our weekly Coronavirus Logistics Impact Survey – to take part, or for more information, please visit:

www.fta.co.uk/coronavirus/survey