

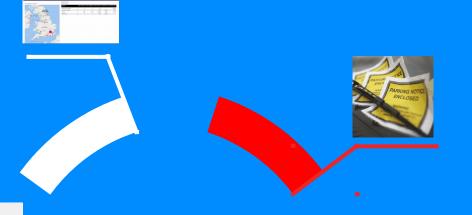


**PCN** Management Service



 Allocate a driver through Vision

Access to PCN dashboard



**Processing over 5,000 PCNs per month** 

Bespoke monthly management reports available

all status reports available through Vision (24/7 access)

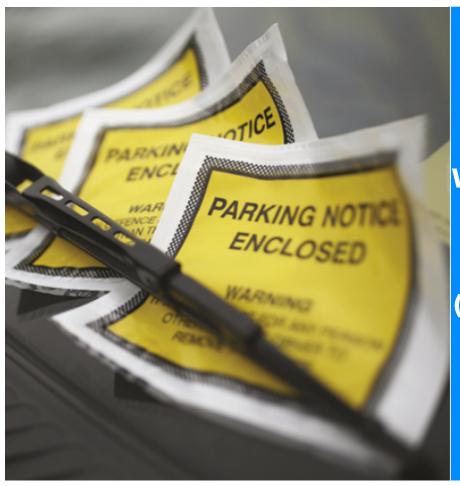


Team of experienced staff with knowledge and experience in the PCN legislation

A dedicated PCN Account Executive who will deal with your PCN account and who is contactable for one to one support and assistance.



#### **Logistics UK PCN Administration Service**



We can process all penalty charge notices, London Council restrictions, toll, clean air zone and congestion charges (Due to data protection we do not deal with NIPS - notice of intended prosecution)



#### **Logistics UK PCN Service - Our Aims**

## THE AIM: To reduce costs and more importantly help reduce the number of tickets being issued!



- •To monitor, administer and challenge PCNs issued to your company.
- •To save time & free staff up to carry out other duties.
- To control costs.
- •To reduce the number of tickets being issued to your business.
- •To professionally monitor and control PCN activity within your business.

#### **Logistics UK PCN Service - Our Aims**

- To identify and provide information on "Hotspot" areas.
- Highlight driver and company related costs.
- Identify top contravention codes and issuing authorities.
- Liaise with Authorities on behalf of members with bespoke appeal letters.

Our position as a leading Trade Association and an independent party
is a great advantage.

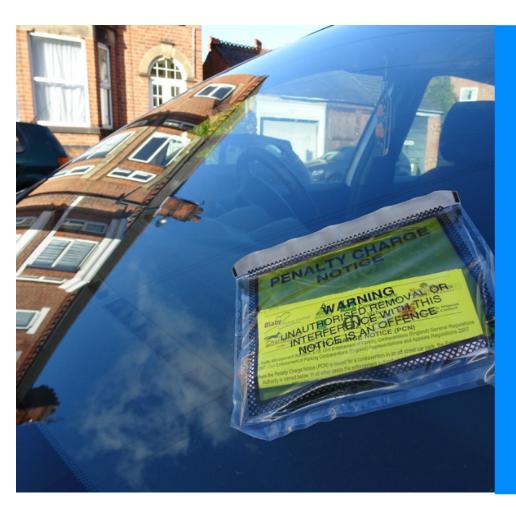
#### Logistics UK PCN Service - Process



- •PCNs sent to a central Logistics UK point direct from depots.
- •PCNs are entered by Logistics UK onto central database within 48 hours.
- Logistics UK investigation areas include:
  - ✓ Loading restrictions
  - ✓ Dispensations
  - ✓ Appeal, bespoke appeals
  - ✓ Paying at discounted rate
  - ✓ Liaising with Local Authorities on behalf of the company



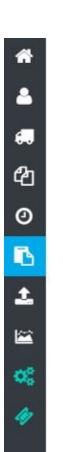
#### Logistics UK PCN Service - Process

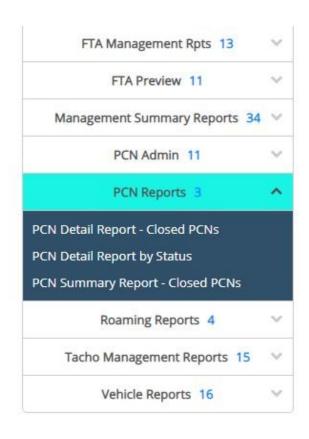


- •PCNs paid on Logistics UK company credit card. Closed PCNs and admin fee are charged on a monthly invoice with invoice breakdown report.
- •Service can be set up quickly and dependent on PCN volumes you can start using the service within a short time.



#### PCN Self Service Reports – available through Vision

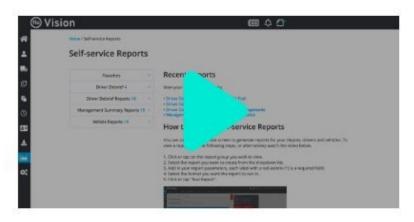




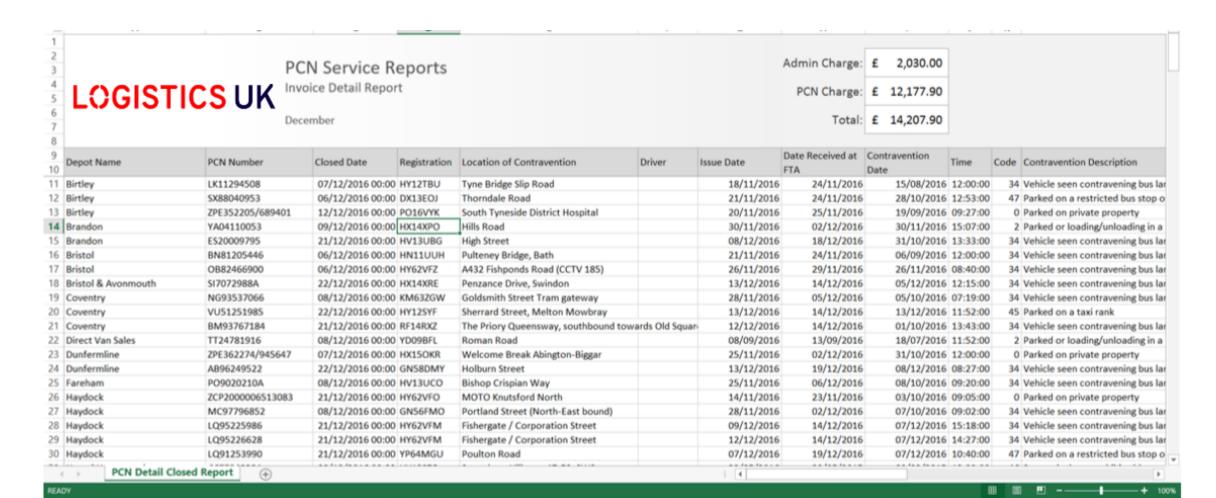
#### How to use the self-service reports

You can use the self-service screen to generate reports for you depots, drivers and vehicles. To view a report take the following steps, or alternatively watch the video below.

- 1. Click or tap on the report group you wish to view
- 2. Select the report you want to create from the dropdown menu
- 3. Add in your report parameters, each label with a red asterisk (\*) is a required field
- 4. Select the format you want the report to run in
- 5. Click or tap "Run report"



#### Monthly invoice report





#### PCNs displayed in Vision

Home \ Manage my fleet Manage my fleet Tacho data 6 Maintenance 0 PCN ▼ Search options ▼ Q PO69XFW 21 locations (x) Hired 2 Active Vehicle off road (VOR) ⊗ Owned (X) Leased Returned to lender × Inactive × Heavy goods vehicle × Light commercial vehicle (X) Loaned Public service vehicle Enter date 12 Aug 2019 - 26 Jan 2020 -Reset date @ Reports . Overview -1 of 1 = First 14 Last Week 33 Week 37 Week 41 Week 45 Week 49 Week 1 ID / Registration \* Fleet Number Location Aug 12, 2019 Sep 9, 2019 Oct 7, 2019 Nov 4, 2019 Dec 2, 2019 Dec 30, 2019 PO69XFW Magor

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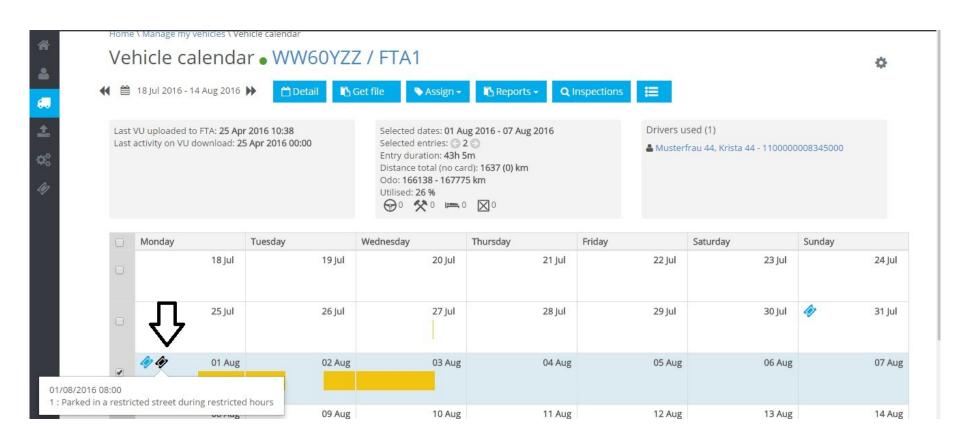
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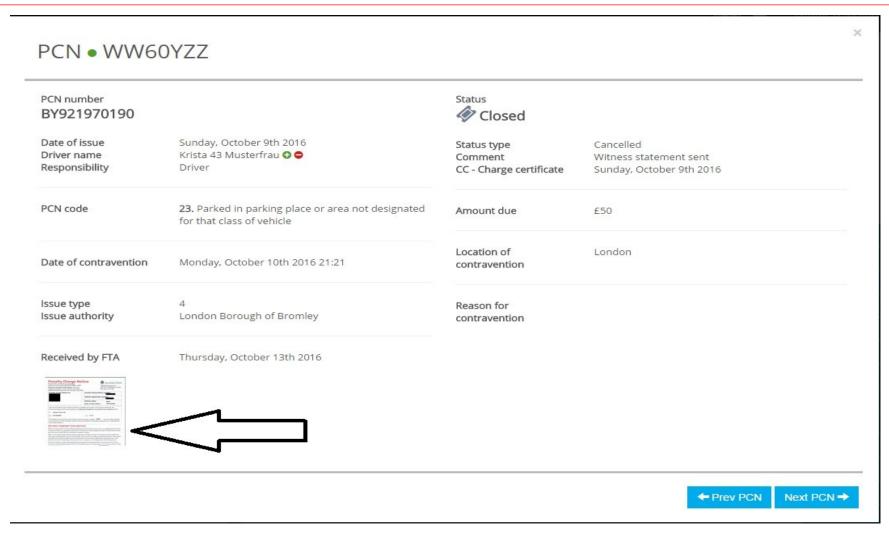
#### PCNs displayed in Vision



An icon will be displayed on the vehicle calendar on the date that the offence occurred and will be shown in blue when it is open, i.e. still being dealt with, or in grey when it has been closed, i.e. paid or cancelled.

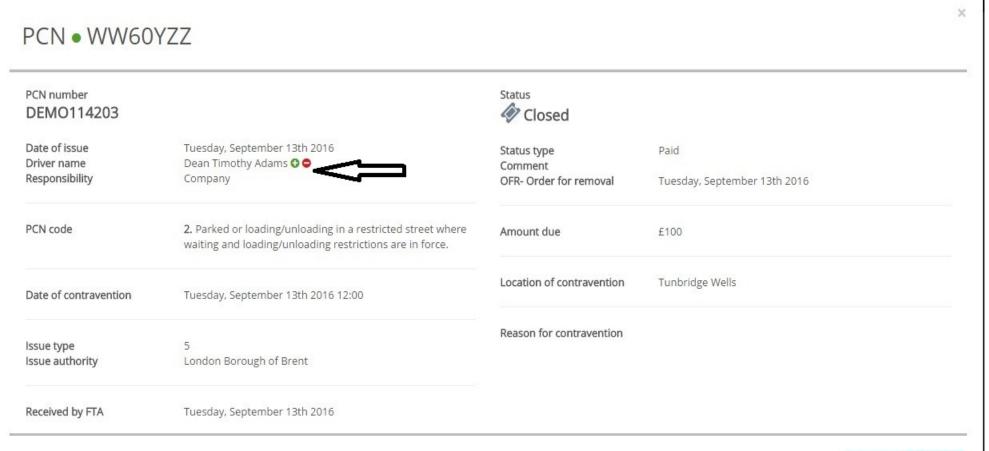
Clicking the icon will display the PCN detail.

#### PCNs displayed in Vision



Details of a particular PCN including images can be viewed.

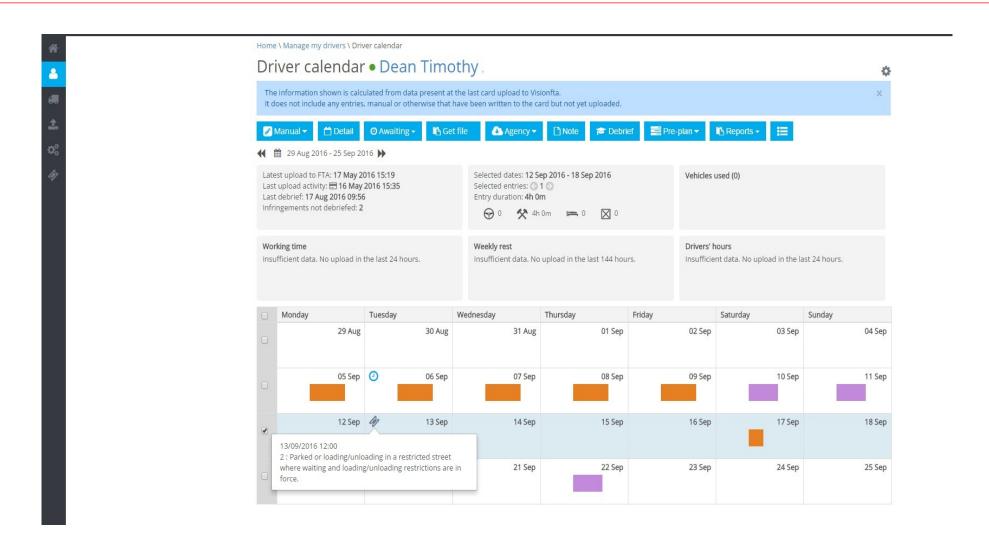
#### Assigning a driver in Vision



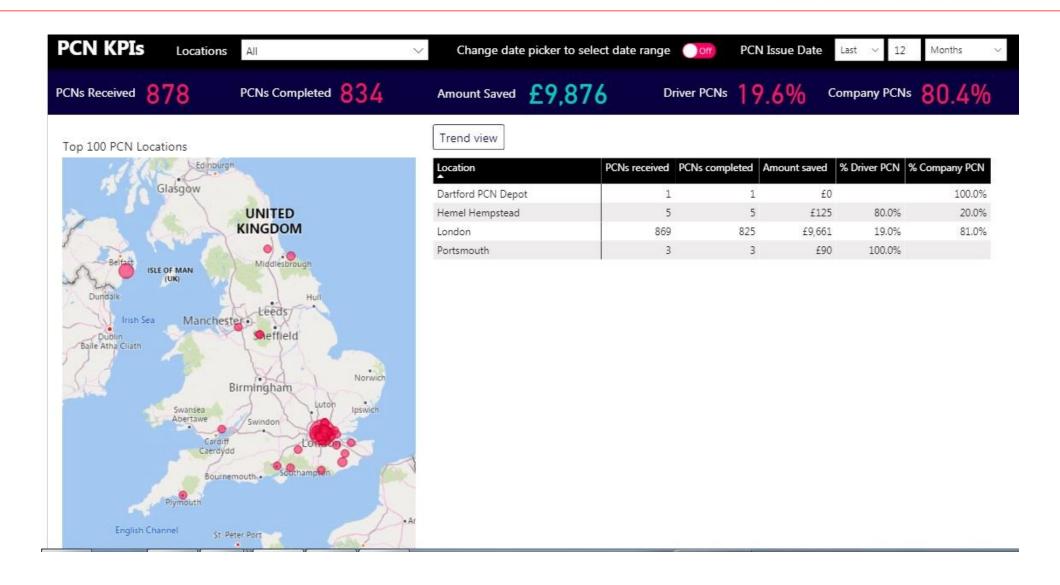
If you take both Logistics UK tachograph analysis and PCN administration services, and either the driver card or the vehicle unit data has been uploaded that covers the date and time that the contravention occurred, then the driver name will automatically be displayed on the PCN and will be reflected by displaying an icon on the both the vehicle and driver calendar, as well as showing the driver name on the PCN detail. It is possible to manually enter the drivers name here.



#### Assigning a driver in Vision



#### **PCN** Dashboard



#### What is Logistics UK doing to help?

- Logistics UK sits on various groups and forums including:
  - TfL Freight Forum
  - TfL kerbside access and PCN working group
  - Central London Freight Quality Partnership
  - London Chamber of Commerce Transport Committee
  - British Parking Association Parking Forum
  - British Parking Association Approved Operator Scheme Board (parking enforcement on private land)

Through its campaign work, Logistics UK PCN team is ultimately working to reduce the number of PCN's issued to our members. We are working closely with the London business community to ensure that the essential role freight plays in underpinning the capital's economy is understood. We are actively lobbying the main issuing authorities and key politicians to ensure that adequate provision is made for loading/unloading; enforcement is reasonable and proportionate; and that the industry is not seen as a soft target for raising revenue.

#### Companies who use the PCN Service

## **LOGISTICS UK**













