# **LOGISTICS UK**

# **Logistics UK Services**



Logistics UK has been supporting the interests of those who are entrusted with the transportation of goods since 1889. Our 130 years' experience of representing logistics and the buyers of logistics services leaves us uniquely well-placed to help with your operation.



Whether new to Logistics UK or a long-established member, our team of experts will be able to provide all the support needed to run any operation compliantly efficiently and sustainably.

As one of the UK's biggest business groups, we aim to secure the best possible outcomes for the logistics sector. We do this by influencing Government and key decision makers on a regional, national and international level. We urge all our members to engage with our Freight Councils, briefings and webinars, to ensure they are receiving the full benefit from their membership.

Knowing that operations are being run safely, legally and compliantly will give any company enormous peace of mind.

★ www.logistics.org.uk





Logistics UK membership packages will provide the tools to keep operations safe, efficient and compliant. We also champion company best interests when it comes to new transport policies and key issues.

Logistics UK members benefit from the following:

### Save time

We work hard to understand our members' needs and ensure we give them the best advice and information. There is a wealth of expertise on hand for our members so that they can get the answers when they need them.

Our Member Advice Centre is **only** available to members and provides access to our transport advisors. They give expert advice and answers to legal and operational questions.

### Save money

An Logistics UK member saves an average of over £500 on our key products and services.

### Increase operational efficiency

Keep ahead of new legislation, implement best practice and utilise extensive information and advice.

### Gain peace of mind

Logistics UK offers a range of services that members can access, enabling them to surround themselves with the information, guidance and opportunities to feel confident in their involvement in the logistics arena.

### Keep informed of the latest industry developments

Keep ahead of new legislation, implement best practice and utilise extensive information and advice.

### www.logistics.org.uk/membership

### Logistics UK also offers access to:

**Logistics UK Recovery** – operated by the AA. A cost-effective 'pay as you go' vehicle recovery service.

www.logistics.org.uk/recovery

**Logistics UK Fuel Card** – Companies benefit from extensive cost savings of up to 10p per litre and fixed diesel prices.

★ www.logistics.org.uk/fuelcard

**Fleet Management Software** – easy to use, with a flexible user interface that gives structure and support you can rely on.

★ www.logistics.org.uk/fms

**Driver Licence Checking Service** – available for Logistics UK members only and designed to minimise the hassle and risk associated with checking drivers are safe and legally compliant to operate vehicles.

#### www.logistics.org.uk/dlcs

**Fuel Price Information Service** – provides daily or weekly advice from top industry experts on fuel purchases to control and benchmark transport costs.

#### www.logistics.org.uk/fpis

**Driver Medicals** – supporting members with their health and medical needs, this service is free to join and gives Logistics UK members a 10% discount on driver medicals.

### https://logistics.org.uk/dm

## Vision Compliance Platform

The Vision platform provides a unique organisational view of drivers and fleets. Vision integrates third party data, such as telematics and remote downloads, to feed critical compliance-related information into the system for storage, analysis and management.

Vision supports a range of Logistics UK services from Tachograph Services and Vehicle Inspection Service to fuel price monitoring, from PCN administration to driver licence checking and DVSA Earned Recognition scheme. It's a one stop window on critical fleet and driver information!

- Control compliance
- Drive efficiency
- Benchmark operations
- Cut costs
- ★ www.logistics.org.uk/vision



### Earned Recognition (ER)

As an authorised Earned Recognition audit provider, Logistics UK can support an operator's application by providing a full and comprehensive audit required to join the Earned Recognition scheme. Audits are undertaken by our competent and qualified auditors who fully meet and exceed DVSA's auditor criteria at a location(s) of a customer's choice. Following the audit, a comprehensive, documented report will be produced, clearly identifying where standards have been met. Where opportunities for improvement have been identified, our expert team can support operators in creating an action plan to address issues and arrange a re-audit of these areas to demonstrate full compliance with all Earned Recognition audit standards. Full audits can be carried out initially and then again periodically, every two years.

Logistics UK is also an authorised Earned Recognition drivers' hours IT systems provider (Vision) and can support operators with the continuous monitoring and reporting of drivers' hours KPIs to DVSA.

www.logistics.org.uk/ERAudit



### Vehicle Inspection Service (VIS)

Logistics UK's Vehicle Inspection Service (VIS) can save you up to £260 annually per vehicle, whilst also protecting your reputation.

As stated in DVSA's Guide to Maintaining Roadworthiness, vehicle operators are responsible for the maintenance of their fleets. This responsibility cannot be outsourced to a maintenance provider. VIS is an independent service which ensures that your vehicles are being maintained in a roadworthy condition. These industry leading UKAS-accredited inspections cover HGVs, LCVs, vans, passenger vehicles, specialist vehicles and mechanical handling equipment.

VIS team also provides specialist services like Defra inspections as well as irtec technician assessments accredited by IRTE.

All VIS reports are available in Vision – allowing users to manage driver and fleet compliance via a single portal and providing a unique view of their organisation.

★ www.logistics.org.uk/vis

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## • E Tachograph Services

Logistics UK's Tachograph Services provide you with a complete bespoke solution to support you in managing and improving your compliance with drivers' hours and tachograph regulations, offering tailored solutions to suit your company size, operational processes and individual needs. The range of services comprises of:

- Tachograph analysis
- Tachograph on-site and remote compliance service
- Tachograph contract management service
- www.logistics.org.uk/tacho



Logistics UK offers a range of services that are tailored to assisting those that use one or multiple vans, ensuring operations are safe, compliant and efficient. Van Excellence is a programme devised by Logistics UK to support van operators of all industry sectors. At its heart are the Van Excellence Standards outlining 'what good looks like' in van operations.



In addition to this, Logistics UK also offers the Van Excellence Audit – a scheme which enables any van operator to be independently audited against a set of unique industrydeveloped standards.

www.logistics.org.uk/van

Logistics UK also offers other Excellence schemes, designed in partnership with the industry, these schemes aim to raise standards and recognise excellence. Certification to our family of excellence standards also include:



### **Truck Excellence**

Truck Excellence is designed by the industry for the industry, providing operators with peace of mind in the legal compliance of their truck fleet.

★ www.logistics.org.uk/excellence-schemes



### **Driver Agency Excellence**

A voluntary initiative which has been developed alongside operations and driver agencies. It aims to recognise, encourage and promote best practice within the sector.

★ www.logistics.org.uk/excellence-schemes

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# Consulting and Standards

Ensure your systems' and processes' legal compliance, safety and efficiency with Logistics UK's independent audits and reviews. Join industry excellence schemes recognising, encouraging and promoting good practice within the sector.

### **Consultancy services**

Logistics UK's consultancy service provides an independent perspective on difficult operational matters that can unlock savings, increase performance and reduce risk. We offer:

- Public Inquiry help.
- Workplace transport safety advice.
- Operations efficiency analysis.
- Engineering investigations.

### Audits

Our audits provide your operation with impartial structured examination and assessment from industry experts. Delivered by a team that is certified to an ISO9001 quality management system standard and recognised by DVSA as an authorised Earned Recognition audit provider, Logistics UK's audits are a best-in-class solution to keeping your operation efficient, safe and compliant. We deliver:

- Vehicle Standards Audit.
- Health Check Audit.
- Tachograph Systems and Driver Management Audit.
- Earned Recognition Audit.
- Vehicle Maintenance Audit.

### **Excellence schemes**

Managed by Logistics UK, Van Excellence and Driver Agency Excellence schemes are voluntary initiatives open to van operators and driver agencies respectively. Their aim is to recognise, encourage and promote best practice within their sector. Each scheme requires an annual audit to be completed to ensure the scheme's standards are in place and can be demonstrated.

- ★ consultingandstandards@logistics.org.uk
- **\*** 0371 711 2222\*
- www.logistics.org.uk/consultingandstandards

Penalty Charge Notice Administration Service

Logistics UK's PCN Administration Service can take control and reduce fines for your operation: we will monitor, administer and challenge the PCNs issued to your company. As well as highlighting significant patterns as they arise through our easyto-use online reporting.

- **\*** 03717 11 2222\*
- \* www.logistics.org.uk/Penalty-Charge-Notice-Administrative-Service

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Logistics UK is an established provider of essential compliance training for the transport and logistics industry. We offer a wide range of certified logistics industry training courses, both classroom-based and online, to suit you and your organisations requirements. Whether you are a driver, manager, engineer, HR specialist or directors, we will have something to suit your needs.

### **Classroom training**

We offer a wide range of classroom-based training courses to support your operation in remaining compliant. These courses can also be tailored for bespoke delivery to individual company requirements. Our range of classroom-based courses include:

- Transport Manager CPC
- Operator Licence Awareness Training (OLAT)
- CPC Refresher
- Driver CPC
- Dangerous goods training
- And more...

### Online training

Online versions of our most popular classroom courses can help all transport professionals continue to receive their vital compliance training under the government's social distancing rules. Our range of online courses include:

- Online Transport Manager CPC (e-TM CPC)
- Online Driver CPC (e-DCPC)
- Online OLAT (e-OLAT)
- Online CPC Refresher (e-CPC Refresher)
- Online Operator Licence Compliance (e-OLC)
- Online Van Driver Safety Training
- Van Driver Safety Training
- Electric/Hybrid Vehicle Safety Training Courses

### **Dangerous Goods Academy**

The carriage of Dangerous Goods must comply with international and national regulations for each transport mode, to ensure consignments are carried safely. Logistics UK is one of the few organisations who can train and advise across all modes. Our Dangerous Goods portfolio offers cost-effective and flexible classroom-based courses and online learning options.

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★ www.logistics.org.uk/training



### Logistics UK Shop

A trusted supplier to the industry for 50 years, Logistics UK's Shop is open to both Logistics UK members and non-members and the requirements of our customers continues to be of paramount importance. Shop with us and take advantage of the following benefits:

- **Save time** a one-stop-shop for all transport supplies, orders can be placed online and by phone.
- Save money strong buying power ensures competitive prices on over 1,500 products.
- **Peace of mind** trusted supplier with 50 years' experience in supplying the industry.

On top of that, we offer free p&p plus a Yorkie bar on all orders over  $\pounds 100.$ 

### There are 3 easy ways to order:

- Online www.shop.logistics.org.uk
- Telephone 0371 711 1111\*
- Email sales@logistics.org.uk
- ★ Visit www.shop.logistics.org.uk to place an order today

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66 The William Tracey Group works in partnership with FTA. Through adopting their online system 'Vision' we have been able to implement a process which assists our transport team to manage driver compliance group wide on a daily and weekly basis. Our membership also allows us access to the Logistics UK Helpdesk to discuss any transport compliance queries we may have which is of great benefit to us. **9** 

#### lain Hogg

Non Compaction Transport Manager William Tracey Group

To learn more about Logistics UK's Services visit www.logistics.org.uk or call 0371 711 2222\*

T: 01892 526171\* F: 01892 534989 www.logistics.org.uk

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