

### Coronavirus Logistics Impact Survey: 3 April 2020

FTA's weekly Coronavirus Logistics Impact Survey focuses on identifying how operators and purchasers of logistics transport services are dealing with the coronavirus pandemic.

This third survey, conducted between 31 March and 2 April 2020, had **over 350** respondents spanning over **18** sectors in the UK - **36%** were small businesses with less than 50 employees, while just under **one-third** were large businesses with more than 250 staff. The majority (**93%**) were concerned with domestic trade and around **a third** were also involved in importing and/or exporting. **60%** were operators of logistics transport services, with just **under one-third** both operators and users of logistics transport services.

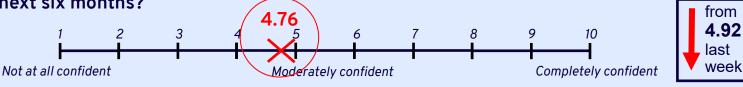
#### What changes have the majority of organisations implemented? Index (change – compared to last week) 85.4 (+ 6.3) Remote working from home to avoid human contact 79.9 (+ 3.2) Cut back on training 76.9 (+ 5.6) ↑ Flexible working arrangements 69.5 (+11.7) Scaled back or suspended operations 66.4 (+24.5) ★ Stood staff down for a period 59.5 (+13.8) **↑** Cut overtime 56.2 (-0.8) ★ Re-scheduled maintenance programmes 35.0 (+ 7.3) **↑** Frozen pay 34.1 (+ 8.3) ↑ Taken work back in-house 50 Not yet implemented (or less likely to be) 30.1 (+ 1.1) Found alternative suppliers/sourcing 25.4 (-4.1) ◆ Staff health screenings 24.6 (+ 7.9) **Reduced pay** 24.1 (- 3.1) Unpaid leave/holiday 22.6 (+ 1.5) Compulsory paid holidays 22.6 (-0.8) ↓ Diversified the business 21.8 (+ 0.8) Undertaken deliveries during normally restricted times 17.6 (-3.6) Increased overtime 21.9 (+ 0.8) Made redundancies 11.5 (-3.4) ↓ Increased number of shifts

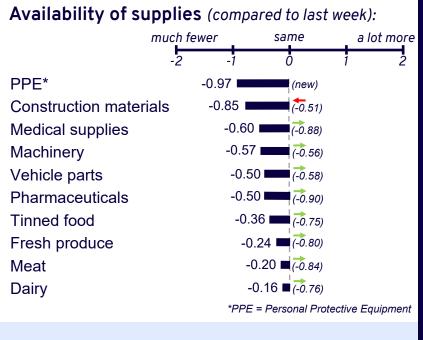
# Staff in self-isolation due to coronavirus: 20.1% HGV drivers (up 7.5%) (up 4.8%) (up 2.0%) (new) (new)

## Measures in place to deal with coronavirus' impact:

Reducing face-to-face contact with employees	(	98	%
Handwashing/hygiene facilities as per national recommendations	ç	979	6
Reducing face-to-face contact with customers/suppliers	9	6%	6
Additional hygiene processes	86	%	1
Emergency communication plan 7	8%	1	
Sick leave policy 7	7%	1	
Business continuity plan 76	5%	†	
Increased vehicle/ facility cleaning 67% 1			
Adequate insurance 49%			

How confident do businesses feel about the business outlook for their company in the next six months?





#### Top 3 government support measures businesses will/will not pursue:

#### Already accessed or plan to:

- 1. Coronavirus Job **Retention Scheme**
- 2. Deferring VAT and Income Tax payments
- 3. Statutory Sick Pay relief package for small to mediumsized businesses

#### Do not intend to access:

- 1. Grant funding of £25,000 for retail/ hospitality businesses
- 2. Self-employed income support plan
- 3. One year business rates holiday for retail/hospitality businesses in England

#### What further measures could government take to help?

55% Defer employer National Insurance payments

53% Delay or prioritise driver medicals

49% Defer Corporation Tax payments

46% Provide clarity on Driver CPC

43% Increase Statutory Sick Pay + cover for longer

37% Defer business loan repayments

Other suggested measures included:

- The provision of grants, not loans
- A reduction in or break from business rates for non-hospitality industries

"Business rate reductions for all; business financial support schemes made more accessible"

#### What impact is the coronavirus currently having on businesses?

-2 = negative impact 0 = no impact2 = positive impact



Interaction with customers -0.97

Staff availability -0.99

Provision of service - 1.01

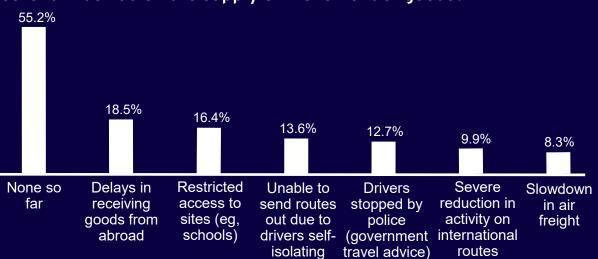
Supplies - 1.16

**Orders** - 1.21

Business planning - 1.25

Revenue - 1.39

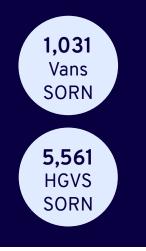
What specific routeing or location impacts has the outbreak of the coronavirus had on the supply or movement of goods?

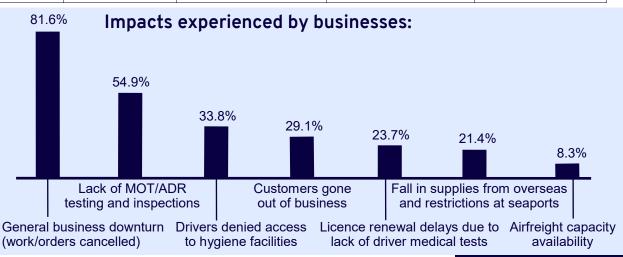


Another prevalent consequence given was reduced work due to suppliers/customers closing.

#### Level of supply chain disruption experienced, compared to last week:

	Normal performance	Minor disruption (drop ≤25% )	Moderate disruption (drop >25% but ≤50%)	Severe disruption (drop >50% but ≤75%)	Extreme disruption (drop of 75%+)		
Overall freight volumes (tonnes)	19.5%	21.5%	19.9%	16.4%	22.7%		
Freight kilometres	25.4%	21.1%	17.1%	14.0%	22.4%		
No. of units in use	25.8%	25.8%	15.0%	11.9%	21.5%		
Storage/warehousing capacity	51.2%	18.0%	13.4%	6.4%	11.0%		
Orders for your business' services	15.0%	23.0%	21.3%	15.3%	25.4%		





#### Current expectations for filling vacancies due to self-isolation:

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	Mechanics / technicians	Warehouse staff	Transport managers	HGV drivers	Van drivers	Forklift drivers	PSV/coach drivers		
No problem	39.8%	48.7%	67.3%	42.5%	61.4%	59.5%	79.5%		
Minor problem	23.7%	25.4%	13.0%	21.5%	14.6%	18.8%	5.1%		
Moderate problem	19.5%	20.1%	14.1%	20.9%	15.0%	15.3%	12.0%		
Severe problem	12.7%	4.0%	4.1%	8.9%	5.6%	4.1%	3.4%		
Very severe problem	4.3%	1.8%	1.5%	6.2%	3.4%	2.3%	0.0%		

3,094
HGV drivers
require medicals
by the end of the
year

An average of 8.2% of drivers affected

These results were collected between 31 March and 2 April 2020 from answers provided by logistics businesses in our weekly Coronavirus Logistics Impact Survey – to take part, or for more information, please visit:

www.fta.co.uk/coronavirus/survey