

Penalty Charge Notice
Administration Service





How will I benefit from this service?

FTA recognises that operators can be inundated with Penalty Charge Notices (PCNs) for parking, unloading and moving traffic contraventions. Changes to the Traffic Management Act give local authorities responsibility to enforce restrictions, making it essential that those operators affected have a system in place to manage, monitor and ultimately minimise the amount of parking fines issued. FTA's PCN Administration Service will monitor, administer and, where possible, challenge the PCNs issued to your company.

Administration

- Saves time and frees up staff to carry out other duties
- Peace of mind that PCNs are professionally monitored and controlled
- A dedicated, experienced administrator processing your PCNs

Reporting FTA's online software, **Vision** will identify:

- driver related PCNs
- company related PCNs
- significant patterns arising from PCN issues
- the authorities issuing the most PCNs
- the most frequently issued PCN codes
- which PCNs have been appealed, paid or cancelled



Identifying PCN hotspots

By recognising hotspots through regular reporting, FTA's experts will liaise with you to identify trends in PCN volume and use this information to work out ways to reduce your PCNs. This may mean rescheduling deliveries, training drivers or working with the authority in question to overcome the challenges that lead to PCNs being issued.

Vision

FTA Demo Account 999111 - 999111mshergule

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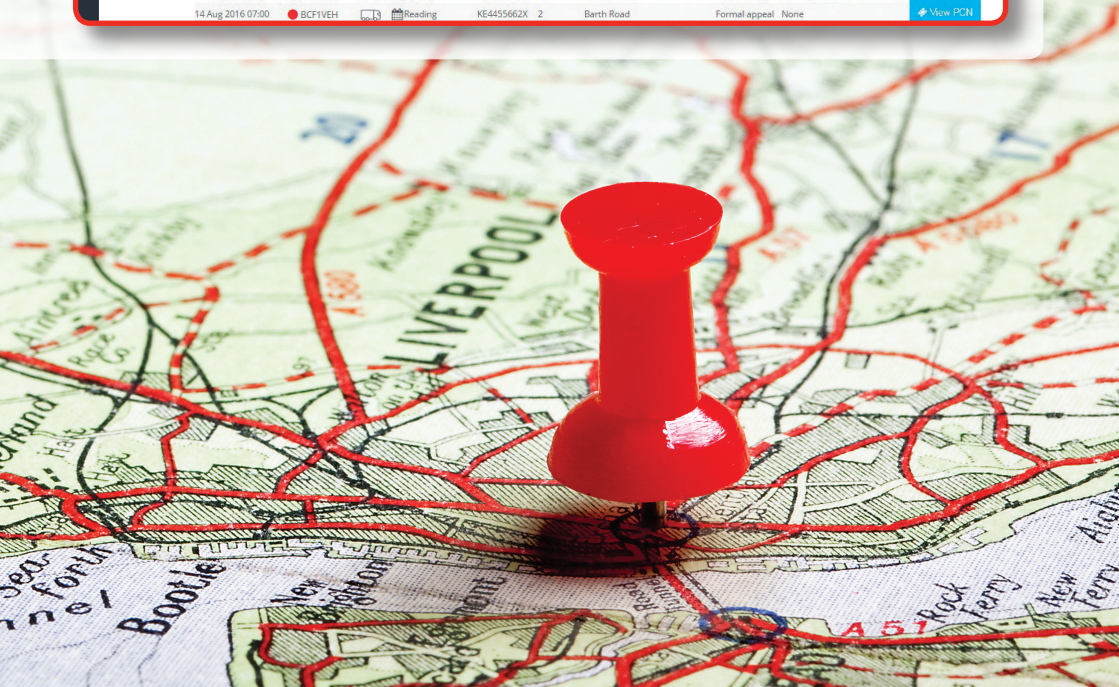
PCN Overview

The PCNs listed below have occurred within the last 16 months.

177 locationsEnter PCN number or Registration number1 of 1

Reports

Date PCN occurred	Registration	Vehicle Location	PCN Number	PCN code	Location of PCN contravention	Current status	Status	Comment	
17 Apr 2017 08:00	● AEN1VEH	Tonbridge	TF12445588X	2	Barton Street	Pending	None		View PCN
16 Apr 2017 07:30	● AHK1VEH	Wolverhampton	BF255454X	4	Trafford Road	Pending	None		View PCN
16 Apr 2017 06:30	● AHH1VEH	Wolverhampton	BM456677X	12	Yellow Sreey	Pending	None		View PCN
06 Feb 2017 07:30	● BFK1VEH	Lesmahagow	BO4562333X	2	Jordon Road	Pending	None		View PCN
17 Jan 2017 05:00	● BFK1VEH	Lesmahagow	BF123365X	4	Yellow Road	Pending	None		View PCN
20 Sep 2016 07:30	● AUE1VEH	Worthing	TF5569823X	31	Charles Avenue	PATAS appeal	Investigation required		View PCN
04 Sep 2016 05:00	● BCO1VEH	Reading	PE22255588X	2	Frances Road	Informal appeal	Awaiting customer information		View PCN
28 Aug 2016 13:26	● AEO1VEH	Tonbridge	KE77896546	19	Castle Street	Cancelled	Won		View PCN
28 Aug 2016 08:15	● AUH1VEH	Worthing	EF458899663X	21	Regent Street	Informal appeal	Awaiting re-issue		View PCN
21 Aug 2016 18:00	● BCF2VEH	Worthing	GR5298763X	42	Johnson Ave	Informal appeal	Awaiting customer information		View PCN
14 Aug 2016 07:00	● BCF1VEH	Reading	KE4455662X	2	Barth Road	Formal appeal	None		View PCN



For more information on FTA's PCN Administration Service please complete the enquiry form below and fax back to 01892 552336.

Alternatively, please **send** the form to:

PCN enquiry, FTA, Hermes House, St John's Road, Tunbridge Wells, Kent TN4 9UZ
email enquiry@fta.co.uk or **call** 03717 11 22 22*.

Please quote **PCN18FLYER** during your enquiry.

Name

Job title

Company.....

Address.....

.....Postcode.....

Email

Telephone..... Fax

FTA member ☐ Yes ☐ No Member number (if known).....

On average how many PCNs a month do you receive?

How else can we help?

Training - fta.co.uk/training

We provide training in urban deliveries which counts towards the Driver CPC requirements and helps drivers understand PCNs and ways in which they can reduce the risk of gaining them.

Shop - shop.fta.co.uk

Shop offers a wide variety of products including a PCN pad, a PCN compliance guide (free to FTA members) and a Driver's Guide to Loading and Unloading in England and Wales.

Tel: 01892 526171*

Fax: 01892 534989

fta.co.uk



Freight Transport Association Limited

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*Calls may be recorded
for training purposes
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